

CONTRACT AMENDMENT

CONTRACT NAME: INMATE TELEPHONE AND VIDEO VISITATION

AMENDMENT NUMBER: 4

This amendment is made to Inmate Telephone and Video Visitation (Contract) between the State of North Dakota, acting through its Information Technology Department in cooperation with the Office of Management and Budget State Procurement Office (STATE), and Securus Technologies, LLC (CONTRACTOR).

The parties agree to the following terms and conditions and expressly agree that if any of the following terms and conditions conflict with any of the terms and conditions of the Contract, then, notwithstanding any term in the Contract, the following terms and conditions govern and control the rights and obligations of the parties.

The parties agree to amend the Contract as follows:

Scope of Services

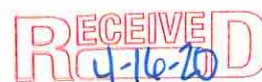
Exhibit A – Scope of Services. Section 4 Instant Pay Program is hereby amended as follows:

- a. Replacement of Instant Pay with AdvanceConnect Single Call™. CONTRACTOR has replaced Instant Pay™ with the AdvanceConnect Single Call™ payment product, which allows family members and friends to pre-pay for calls originating from inmates in correctional facilities. AdvanceConnect gives consumers the choice to pre-pay for multiple calls or for a single call just before connection using the AdvanceConnect Single Call™ feature. Friends and family may fund the minimum amount required to complete the current inbound call.
- b. AdvanceConnect Single Call™ per minute and commission rate is the same rate as a standard Advanced Connect call. AdvanceConnect Single Call™ transactions are rated at the FCC-regulated fee (currently \$3 for automated transactions) plus the applicable per-minute rate and any applicable federal, state, and local taxes.

Exhibit A – Scope of Services is hereby amended to add the following feature:

- c. Outbound Voicemail. Outbound Voicemail allows friends and family to retrieve voicemails from inmates. If an inmate's call goes unanswered, the inmate may leave a voicemail. Provider will send a text message to the dialed number with a link to pay for and listen to the message. Based on the actual duration of the call, Outbound Voicemail transactions are rated at the per-minute rate (plus any applicable federal, state, and local taxes and transaction fees). Outbound Voicemail calls are commissioned in the same manner as collect calls.

All other terms of the Contract remain in effect. This Contract Amendment is not effective until fully executed by all parties.



EXECUTION

CONTRACTOR	STATE OF NORTH DAKOTA
Securus Technologies, LLC	Acting through its Information Technology Department
BY: <i>D.J. Reinhold</i>	BY: <i>Greg Hoffman</i>
Printed Name: Dennis J. Reinhold	Printed Name: Greg Hoffman
Title: Senior Vice President & General Counsel	Title: Director, Administrative Services
Date: <i>4/14/20</i>	Date: 04/15/2020
STATE OF NORTH DAKOTA	
Acting through its Office of Management and Budget, ND State Procurement	
BY: <i>Angie Scherbenske</i>	
Printed Name: Angie Scherbenske	
Title: Procurement Officer II	
Date: <i>4/15/2020</i>	