



OFFICE OF THE SHERIFF ALLEGANY COUNTY



RICKY L. WHITNEY
SHERIFF

4884 STATE ROUTE 19 S
BELMONT, NEW YORK
14813-9506

KEVIN D. MONROE
UNDERSHERIFF

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To: Sheriff Whitney

From: Jail administrator Ivers



Re: Foil Request

Date: September 11, 2019

Included on the flash drive is this memo and what we believe to be all of the relevant data that was requested in the FOIL request dated September 9, 2019 to Allegany County Clerk Robert Christman.

The name of our Phone Contractor is Global Tel Link (GTL) and we have been under contract with them since 2009. The Duration of the initial contract was 5 years and has renewed automatically every year since 2014. I have requested a current rate structure as described in the request but to date have not received one. Information can be gleamed from the included individual break downs of Phone calls from 2017.

If anyone would like to visit and review any of the documents or have any questions we can be available.



Standard Summary

9/10/2019 11:47:23 PM

First Name:
Inmate Phone:
Min Dur: 0
Stop Code:
Call Band:
Report Date: 9/10/2019 11:48:31 PM

Last Name:
DIALED NO.:
Max Dur: 0

Start Date: 1/1/2017
PIN:
CALL TYPE:
Return HOT calls only: No

End Date: 12/31/2017
PIN Active Only: No
Completion Status: Complete
Return PRIVATE only: No

Run By: ccornell

Site(s): Allegany County NY-County Jail (20906)

DATE	CALLS	MINUTES	REVENUE	MIN./CALL	REV./CALL
1/18/2017	3	0	\$0.75	00:00:15	\$0.25
1/25/2017	1	0	\$0.21	00:00:03	\$0.21
1/26/2017	129	1,353	\$405.04	00:10:29	\$3.13
1/27/2017	149	1,592	\$490.79	00:10:41	\$3.29
1/28/2017	133	1,573	\$442.86	00:11:49	\$3.32
1/29/2017	133	1,437	\$425.37	00:10:48	\$3.19
1/30/2017	133	1,404	\$395.37	00:10:33	\$2.97
1/31/2017	111	1,289	\$364.73	00:11:36	\$3.28
2/1/2017	123	1,431	\$437.65	00:11:38	\$3.55
2/2/2017	156	1,553	\$538.10	00:09:57	\$3.44
2/3/2017	148	1,666	\$491.40	00:11:15	\$3.32
2/4/2017	127	1,484	\$427.26	00:11:41	\$3.36
2/5/2017	135	1,490	\$425.30	00:11:02	\$3.15
2/6/2017	113	1,263	\$337.52	00:11:10	\$2.98
2/7/2017	169	1,546	\$390.71	00:09:08	\$2.31
2/8/2017	157	1,738	\$484.22	00:11:04	\$3.08
2/9/2017	151	1,753	\$492.04	00:11:36	\$3.25
2/10/2017	147	1,661	\$467.20	00:11:18	\$3.17
2/11/2017	136	1,628	\$417.31	00:11:58	\$3.06
2/12/2017	120	1,298	\$376.05	00:10:49	\$3.13
2/13/2017	133	1,574	\$448.25	00:11:50	\$3.37
2/14/2017	165	1,942	\$549.37	00:11:46	\$3.32
2/15/2017	147	1,897	\$543.20	00:12:54	\$3.69
2/16/2017	128	1,418	\$431.34	00:11:04	\$3.36
2/17/2017	136	1,417	\$407.16	00:10:25	\$2.99
2/18/2017	131	1,440	\$386.19	00:10:59	\$2.94
2/19/2017	133	1,563	\$423.49	00:11:45	\$3.18
2/20/2017	116	1,191	\$325.49	00:10:16	\$2.80
2/21/2017	141	1,505	\$415.08	00:10:40	\$2.94
2/22/2017	135	1,432	\$445.66	00:10:36	\$3.30
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
2/23/2017	178	2,031	\$618.57	00:11:24	\$3.47
2/24/2017	135	1,371	\$428.48	00:10:09	\$3.17
2/25/2017	131	1,489	\$452.21	00:11:22	\$3.45
2/26/2017	147	1,682	\$483.11	00:11:26	\$3.28
2/27/2017	130	1,444	\$423.94	00:11:06	\$3.26
2/28/2017	131	1,643	\$441.88	00:12:32	\$3.37
3/1/2017	157	1,773	\$475.73	00:11:17	\$3.03
3/2/2017	172	1,879	\$549.67	00:10:55	\$3.19
3/3/2017	178	1,796	\$509.74	00:10:05	\$2.86
3/4/2017	166	1,614	\$467.63	00:09:43	\$2.81
3/5/2017	146	1,644	\$464.19	00:11:15	\$3.17
3/6/2017	145	1,541	\$457.67	00:10:37	\$3.15
3/7/2017	148	1,682	\$467.69	00:11:22	\$3.16
3/8/2017	135	1,486	\$408.42	00:11:00	\$3.02
3/9/2017	144	1,789	\$490.00	00:12:25	\$3.40
3/10/2017	156	1,726	\$492.74	00:11:04	\$3.15
3/11/2017	158	1,821	\$543.75	00:11:31	\$3.44
3/12/2017	122	1,422	\$377.50	00:11:39	\$3.09
3/13/2017	133	1,149	\$354.55	00:08:38	\$2.66
3/14/2017	150	1,613	\$460.32	00:10:45	\$3.06
3/15/2017	155	1,749	\$523.26	00:11:17	\$3.37
3/16/2017	164	1,599	\$469.36	00:09:45	\$2.86
3/17/2017	163	1,530	\$474.22	00:09:23	\$2.90
3/18/2017	156	1,704	\$513.73	00:10:55	\$3.29
3/19/2017	143	1,476	\$440.53	00:10:19	\$3.08
3/20/2017	157	1,690	\$514.65	00:10:46	\$3.27
3/21/2017	133	1,486	\$426.02	00:11:10	\$3.20
3/22/2017	163	1,806	\$573.35	00:11:05	\$3.51
3/23/2017	171	1,935	\$593.61	00:11:19	\$3.47
3/24/2017	135	1,662	\$487.92	00:12:18	\$3.61
3/25/2017	144	1,734	\$489.59	00:12:02	\$3.39
3/26/2017	129	1,679	\$494.75	00:13:01	\$3.83
3/27/2017	110	1,259	\$345.61	00:11:27	\$3.14
3/28/2017	163	2,066	\$600.16	00:12:40	\$3.68
3/29/2017	187	2,298	\$694.18	00:12:17	\$3.71
3/30/2017	136	1,806	\$542.90	00:13:16	\$3.99
3/31/2017	142	1,802	\$555.95	00:12:41	\$3.91
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
4/1/2017	147	1,786	\$532.75	00:12:08	\$3.62
4/2/2017	150	1,767	\$551.79	00:11:46	\$3.67
4/3/2017	106	1,216	\$359.09	00:11:28	\$3.38
4/4/2017	112	1,481	\$427.24	00:13:13	\$3.81
4/5/2017	152	2,035	\$630.89	00:13:23	\$4.15
4/6/2017	136	1,598	\$509.42	00:11:45	\$3.74
4/7/2017	151	1,881	\$626.10	00:12:27	\$4.14
4/8/2017	129	1,301	\$447.06	00:10:05	\$3.46
4/9/2017	129	1,746	\$537.39	00:13:32	\$4.16
4/10/2017	136	1,496	\$482.73	00:11:00	\$3.54
4/11/2017	135	1,632	\$515.59	00:12:05	\$3.81
4/12/2017	156	1,858	\$626.59	00:11:54	\$4.01
4/13/2017	131	1,601	\$508.97	00:12:13	\$3.88
4/14/2017	142	1,755	\$514.90	00:12:21	\$3.62
4/15/2017	138	1,835	\$493.29	00:13:17	\$3.57
4/16/2017	165	1,889	\$571.86	00:11:27	\$3.46
4/17/2017	111	1,379	\$402.40	00:12:25	\$3.62
4/18/2017	119	1,534	\$468.88	00:12:53	\$3.94
4/19/2017	126	1,435	\$438.98	00:11:23	\$3.48
4/20/2017	138	1,635	\$535.90	00:11:51	\$3.88
4/21/2017	125	1,701	\$486.07	00:13:36	\$3.88
4/22/2017	107	1,345	\$392.08	00:12:34	\$3.66
4/23/2017	115	1,413	\$411.48	00:12:17	\$3.57
4/24/2017	111	1,351	\$390.48	00:12:10	\$3.51
4/25/2017	96	1,027	\$353.48	00:10:42	\$3.68
4/26/2017	149	1,798	\$545.91	00:12:04	\$3.66
4/27/2017	126	1,677	\$466.38	00:13:18	\$3.70
4/28/2017	128	1,442	\$460.60	00:11:16	\$3.59
4/29/2017	119	1,561	\$451.81	00:13:07	\$3.79
4/30/2017	104	1,354	\$403.57	00:13:01	\$3.88
5/1/2017	91	987	\$328.72	00:10:51	\$3.61
5/2/2017	121	1,489	\$480.89	00:12:18	\$3.97
5/3/2017	120	1,397	\$468.80	00:11:38	\$3.90
5/4/2017	128	1,491	\$443.38	00:11:39	\$3.46
5/5/2017	144	1,711	\$559.06	00:11:53	\$3.88
5/6/2017	96	1,078	\$343.82	00:11:13	\$3.58
5/7/2017	111	1,553	\$463.42	00:13:59	\$4.17
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
5/8/2017	112	1,384	\$436.60	00:12:21	\$3.89
5/9/2017	111	1,512	\$503.40	00:13:37	\$4.53
5/10/2017	123	1,546	\$560.28	00:12:34	\$4.55
5/11/2017	98	1,199	\$413.03	00:12:14	\$4.21
5/12/2017	108	1,448	\$487.32	00:13:24	\$4.51
5/13/2017	90	1,343	\$474.60	00:14:55	\$5.27
5/14/2017	149	1,931	\$606.94	00:12:57	\$4.07
5/15/2017	115	1,367	\$454.73	00:11:53	\$3.95
5/16/2017	95	1,275	\$396.29	00:13:25	\$4.17
5/17/2017	94	1,235	\$457.64	00:13:08	\$4.86
5/18/2017	112	1,286	\$420.20	00:11:29	\$3.75
5/19/2017	128	1,620	\$531.44	00:12:39	\$4.15
5/20/2017	109	1,523	\$448.31	00:13:58	\$4.11
5/21/2017	100	1,517	\$435.01	00:15:10	\$4.35
5/22/2017	106	1,389	\$440.65	00:13:06	\$4.15
5/23/2017	93	1,170	\$352.86	00:12:34	\$3.79
5/24/2017	134	1,590	\$506.75	00:11:51	\$3.78
5/25/2017	123	1,589	\$486.73	00:12:55	\$3.95
5/26/2017	105	1,356	\$447.83	00:12:55	\$4.26
5/27/2017	118	1,583	\$484.11	00:13:24	\$4.10
5/28/2017	111	1,406	\$439.44	00:12:40	\$3.95
5/29/2017	127	1,838	\$557.24	00:14:28	\$4.38
5/30/2017	139	2,174	\$657.81	00:15:38	\$4.73
5/31/2017	143	2,038	\$623.57	00:14:15	\$4.36
6/1/2017	145	1,966	\$586.15	00:13:33	\$4.04
6/2/2017	127	1,824	\$548.24	00:14:22	\$4.31
6/3/2017	137	1,997	\$637.21	00:14:34	\$4.65
6/4/2017	115	1,825	\$495.69	00:15:52	\$4.31
6/5/2017	150	2,185	\$615.41	00:14:34	\$4.10
6/6/2017	164	2,329	\$749.33	00:14:12	\$4.56
6/7/2017	175	2,248	\$754.59	00:12:50	\$4.31
6/8/2017	140	2,247	\$622.08	00:16:03	\$4.44
6/9/2017	118	1,706	\$497.39	00:14:27	\$4.21
6/10/2017	125	1,820	\$535.91	00:14:34	\$4.28
6/11/2017	97	1,385	\$379.07	00:14:17	\$3.90
6/12/2017	113	1,690	\$468.00	00:14:57	\$4.14
6/13/2017	138	2,069	\$594.90	00:14:59	\$4.31
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
6/14/2017	161	2,028	\$597.95	00:12:35	\$3.71
6/15/2017	112	1,776	\$492.40	00:15:51	\$4.39
6/16/2017	122	1,776	\$565.69	00:14:33	\$4.63
6/17/2017	111	1,607	\$463.60	00:14:28	\$4.17
6/18/2017	146	2,162	\$598.94	00:14:48	\$4.10
6/19/2017	132	1,867	\$526.56	00:14:09	\$3.98
6/20/2017	117	1,794	\$445.79	00:15:20	\$3.81
6/21/2017	153	1,957	\$530.82	00:12:47	\$3.46
6/22/2017	139	1,774	\$517.89	00:12:45	\$3.72
6/23/2017	131	1,567	\$470.99	00:11:58	\$3.59
6/24/2017	107	1,551	\$414.33	00:14:30	\$3.87
6/25/2017	109	1,479	\$358.40	00:13:34	\$3.28
6/26/2017	122	1,586	\$417.76	00:13:00	\$3.42
6/27/2017	128	1,679	\$457.58	00:13:07	\$3.57
6/28/2017	118	1,678	\$490.27	00:14:13	\$4.15
6/29/2017	122	1,622	\$446.21	00:13:17	\$3.65
6/30/2017	121	1,512	\$400.12	00:12:30	\$3.30
7/1/2017	123	1,616	\$427.34	00:13:08	\$3.47
7/2/2017	125	1,770	\$433.78	00:14:10	\$3.47
7/3/2017	119	1,587	\$395.61	00:13:20	\$3.32
7/4/2017	124	1,806	\$490.91	00:14:33	\$3.95
7/5/2017	126	1,572	\$429.80	00:12:28	\$3.41
7/6/2017	179	2,123	\$618.22	00:11:51	\$3.45
7/7/2017	141	1,625	\$494.60	00:11:31	\$3.50
7/8/2017	136	1,791	\$513.39	00:13:10	\$3.77
7/9/2017	118	1,431	\$430.23	00:12:07	\$3.64
7/10/2017	118	1,536	\$410.27	00:13:01	\$3.47
7/11/2017	116	1,338	\$383.74	00:11:32	\$3.30
7/12/2017	164	1,956	\$574.65	00:11:55	\$3.50
7/13/2017	154	1,849	\$505.15	00:12:00	\$3.28
7/14/2017	146	2,007	\$525.09	00:13:45	\$3.59
7/15/2017	128	1,715	\$479.23	00:13:24	\$3.74
7/16/2017	127	1,574	\$484.90	00:12:23	\$3.81
7/17/2017	151	1,718	\$466.47	00:11:23	\$3.08
7/18/2017	136	1,764	\$459.65	00:12:58	\$3.37
7/19/2017	154	1,965	\$530.23	00:12:45	\$3.44
7/20/2017	135	1,642	\$528.31	00:12:09	\$3.91
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

9/10/2019 11:47:23 PM

DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
7/21/2017	127	1,588	\$529.54	00:12:30	\$4.16
7/22/2017	128	1,877	\$521.73	00:14:39	\$4.07
7/23/2017	130	1,772	\$492.94	00:13:38	\$3.79
7/24/2017	126	1,579	\$482.83	00:12:32	\$3.83
7/25/2017	134	1,412	\$401.58	00:10:32	\$2.99
7/26/2017	138	1,613	\$493.47	00:11:41	\$3.57
7/27/2017	132	1,435	\$413.99	00:10:52	\$3.13
7/28/2017	130	1,618	\$422.58	00:12:26	\$3.25
7/29/2017	94	1,401	\$385.05	00:14:54	\$4.09
7/30/2017	98	1,177	\$332.18	00:12:01	\$3.38
7/31/2017	123	1,554	\$409.98	00:12:38	\$3.33
8/1/2017	145	1,820	\$519.11	00:12:33	\$3.58
8/2/2017	146	1,747	\$495.36	00:11:58	\$3.39
8/3/2017	143	1,568	\$462.43	00:10:58	\$3.23
8/4/2017	132	1,633	\$473.10	00:12:22	\$3.58
8/5/2017	126	1,563	\$436.09	00:12:24	\$3.46
8/6/2017	123	1,613	\$434.12	00:13:07	\$3.52
8/7/2017	87	813	\$233.94	00:09:20	\$2.68
8/8/2017	143	1,721	\$431.19	00:12:02	\$3.01
8/9/2017	150	1,933	\$496.04	00:12:53	\$3.30
8/10/2017	138	1,693	\$457.27	00:12:16	\$3.31
8/11/2017	132	1,546	\$416.00	00:11:43	\$3.15
8/12/2017	85	1,177	\$301.46	00:13:51	\$3.54
8/13/2017	118	1,579	\$438.60	00:13:22	\$3.71
8/14/2017	101	1,234	\$349.23	00:12:13	\$3.45
8/15/2017	93	1,102	\$306.11	00:11:51	\$3.29
8/16/2017	132	1,831	\$501.16	00:13:52	\$3.79
8/17/2017	117	1,589	\$442.76	00:13:35	\$3.78
8/18/2017	108	1,513	\$441.02	00:14:01	\$4.08
8/19/2017	85	1,250	\$334.24	00:14:42	\$3.93
8/20/2017	96	1,484	\$410.53	00:15:27	\$4.27
8/21/2017	95	1,363	\$346.10	00:14:21	\$3.64
8/22/2017	116	1,511	\$394.51	00:13:01	\$3.40
8/23/2017	145	2,205	\$612.32	00:15:12	\$4.22
8/24/2017	118	1,658	\$447.08	00:14:03	\$3.78
8/25/2017	121	1,420	\$411.53	00:11:44	\$3.40
8/26/2017	121	1,802	\$479.62	00:14:54	\$3.96
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
8/27/2017	111	1,480	\$401.01	00:13:20	\$3.61
8/28/2017	127	1,780	\$457.75	00:14:00	\$3.60
8/29/2017	107	1,289	\$343.05	00:12:03	\$3.20
8/30/2017	138	1,916	\$525.29	00:13:53	\$3.80
8/31/2017	143	1,756	\$450.59	00:12:17	\$3.15
9/1/2017	150	2,142	\$647.29	00:14:16	\$4.31
9/2/2017	147	1,755	\$506.54	00:11:56	\$3.44
9/3/2017	117	1,681	\$495.62	00:14:22	\$4.23
9/4/2017	103	1,503	\$375.24	00:14:35	\$3.64
9/5/2017	117	1,543	\$418.87	00:13:11	\$3.58
9/6/2017	125	1,671	\$469.22	00:13:22	\$3.75
9/7/2017	148	1,947	\$591.39	00:13:09	\$3.99
9/8/2017	160	2,218	\$653.12	00:13:52	\$4.08
9/9/2017	123	1,814	\$474.01	00:14:44	\$3.85
9/10/2017	141	1,911	\$470.86	00:13:33	\$3.33
9/11/2017	130	1,603	\$484.66	00:12:19	\$3.72
9/12/2017	50	555	\$171.39	00:11:06	\$3.42
9/13/2017	200	2,537	\$706.43	00:12:41	\$3.53
9/14/2017	140	1,846	\$489.07	00:13:11	\$3.49
9/15/2017	162	2,145	\$630.59	00:13:14	\$3.89
9/16/2017	110	1,455	\$425.93	00:13:13	\$3.87
9/17/2017	141	1,798	\$507.59	00:12:45	\$3.59
9/18/2017	155	1,877	\$562.46	00:12:06	\$3.62
9/19/2017	118	1,545	\$411.51	00:13:05	\$3.48
9/20/2017	147	2,004	\$578.60	00:13:37	\$3.93
9/21/2017	155	1,853	\$519.49	00:11:57	\$3.35
9/22/2017	121	1,538	\$451.63	00:12:42	\$3.73
9/23/2017	137	1,962	\$566.90	00:14:19	\$4.13
9/24/2017	137	1,828	\$507.51	00:13:20	\$3.70
9/25/2017	122	1,816	\$517.25	00:14:53	\$4.23
9/26/2017	127	1,676	\$460.19	00:13:12	\$3.62
9/27/2017	166	2,215	\$610.04	00:13:20	\$3.67
9/28/2017	113	1,458	\$421.54	00:12:54	\$3.73
9/29/2017	147	2,068	\$602.67	00:14:04	\$4.09
9/30/2017	142	1,829	\$510.87	00:12:52	\$3.59
10/1/2017	127	1,746	\$484.33	00:13:44	\$3.81
10/2/2017	130	1,768	\$507.95	00:13:36	\$3.90
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
10/3/2017	129	1,656	\$487.22	00:12:50	\$3.77
10/4/2017	160	2,170	\$650.67	00:13:34	\$4.06
10/5/2017	157	1,958	\$572.39	00:12:28	\$3.64
10/6/2017	157	2,126	\$633.27	00:13:32	\$4.03
10/7/2017	143	2,110	\$559.91	00:14:45	\$3.91
10/8/2017	133	1,902	\$543.16	00:14:18	\$4.08
10/9/2017	142	1,921	\$562.74	00:13:31	\$3.96
10/10/2017	134	1,726	\$443.67	00:12:53	\$3.31
10/11/2017	125	1,887	\$512.02	00:15:06	\$4.09
10/12/2017	176	2,224	\$670.74	00:12:38	\$3.81
10/13/2017	137	2,087	\$585.52	00:15:14	\$4.27
10/14/2017	146	1,860	\$514.94	00:12:44	\$3.52
10/15/2017	129	1,674	\$466.50	00:12:58	\$3.61
10/16/2017	125	1,933	\$519.86	00:15:28	\$4.15
10/17/2017	130	1,841	\$466.45	00:14:09	\$3.58
10/18/2017	173	2,227	\$666.22	00:12:52	\$3.85
10/19/2017	138	1,791	\$464.86	00:12:58	\$3.36
10/20/2017	155	2,048	\$595.45	00:13:12	\$3.84
10/21/2017	130	1,889	\$516.81	00:14:32	\$3.97
10/22/2017	106	1,626	\$396.68	00:15:20	\$3.74
10/23/2017	135	1,640	\$462.59	00:12:09	\$3.42
10/24/2017	96	1,171	\$318.89	00:12:11	\$3.32
10/25/2017	139	1,887	\$545.66	00:13:34	\$3.92
10/26/2017	114	1,713	\$450.81	00:15:01	\$3.95
10/27/2017	114	1,555	\$401.28	00:13:38	\$3.52
10/28/2017	103	1,453	\$425.64	00:14:06	\$4.13
10/29/2017	103	1,292	\$343.75	00:12:33	\$3.33
10/30/2017	103	1,340	\$386.65	00:13:00	\$3.75
10/31/2017	125	1,734	\$463.91	00:13:52	\$3.71
11/1/2017	144	1,850	\$518.17	00:12:50	\$3.59
11/2/2017	155	1,724	\$514.97	00:11:07	\$3.32
11/3/2017	129	1,554	\$463.52	00:12:03	\$3.59
11/4/2017	122	1,492	\$383.86	00:12:13	\$3.14
11/5/2017	121	1,699	\$451.33	00:14:02	\$3.73
11/6/2017	88	1,159	\$296.07	00:13:10	\$3.36
11/7/2017	132	1,625	\$441.24	00:12:18	\$3.34
11/8/2017	129	1,642	\$427.95	00:12:43	\$3.31
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
11/9/2017	129	1,720	\$491.96	00:13:20	\$3.81
11/10/2017	113	1,664	\$434.57	00:14:43	\$3.84
11/11/2017	130	1,780	\$460.15	00:13:41	\$3.53
11/12/2017	122	1,722	\$427.98	00:14:06	\$3.50
11/13/2017	100	1,421	\$367.82	00:14:12	\$3.67
11/14/2017	118	1,796	\$452.88	00:15:13	\$3.83
11/15/2017	129	1,714	\$466.72	00:13:17	\$3.61
11/16/2017	141	2,083	\$553.21	00:14:46	\$3.92
11/17/2017	148	2,129	\$539.55	00:14:23	\$3.64
11/18/2017	161	2,546	\$628.78	00:15:49	\$3.90
11/19/2017	141	2,335	\$575.74	00:16:33	\$4.08
11/20/2017	131	1,941	\$514.76	00:14:49	\$3.92
11/21/2017	137	2,158	\$512.80	00:15:45	\$3.74
11/22/2017	157	2,061	\$515.24	00:13:07	\$3.28
11/23/2017	193	3,088	\$754.05	00:16:00	\$3.90
11/24/2017	126	2,006	\$474.61	00:15:55	\$3.76
11/25/2017	140	2,205	\$541.13	00:15:45	\$3.86
11/26/2017	146	2,375	\$613.39	00:16:16	\$4.20
11/27/2017	183	2,440	\$574.63	00:13:20	\$3.14
11/28/2017	138	1,936	\$493.29	00:14:01	\$3.57
11/29/2017	156	2,223	\$539.71	00:14:15	\$3.45
11/30/2017	151	2,153	\$538.52	00:14:15	\$3.56
12/1/2017	163	2,632	\$633.56	00:16:09	\$3.88
12/2/2017	133	2,013	\$493.08	00:15:08	\$3.70
12/3/2017	145	2,112	\$523.55	00:14:34	\$3.61
12/4/2017	148	1,962	\$499.12	00:13:15	\$3.37
12/5/2017	134	1,810	\$435.56	00:13:30	\$3.25
12/6/2017	143	2,140	\$574.63	00:14:58	\$4.01
12/7/2017	154	2,177	\$531.70	00:14:08	\$3.45
12/8/2017	150	1,971	\$483.13	00:13:08	\$3.22
12/9/2017	135	1,765	\$464.61	00:13:04	\$3.44
12/10/2017	130	1,770	\$424.30	00:13:37	\$3.26
12/11/2017	116	1,522	\$393.31	00:13:07	\$3.39
12/12/2017	110	1,664	\$415.14	00:15:07	\$3.77
12/13/2017	131	1,507	\$471.28	00:11:30	\$3.59
12/14/2017	142	1,885	\$504.97	00:13:16	\$3.55
12/15/2017	156	2,023	\$539.19	00:12:58	\$3.45
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63



Standard Summary

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DATE	CALLS	MINUTES	REVENUE	MIN/CALL	REV/CALL
12/16/2017	137	1,957	\$508.77	00:14:17	\$3.71
12/17/2017	119	1,819	\$471.78	00:15:17	\$3.96
12/18/2017	138	1,694	\$428.13	00:12:16	\$3.10
12/19/2017	120	1,585	\$398.01	00:13:12	\$3.31
12/20/2017	97	1,097	\$276.67	00:11:19	\$2.85
12/21/2017	138	1,597	\$476.43	00:11:34	\$3.45
12/22/2017	98	1,220	\$342.11	00:12:27	\$3.49
12/23/2017	109	1,632	\$417.68	00:14:58	\$3.83
12/24/2017	113	1,651	\$445.34	00:14:36	\$3.94
12/25/2017	170	2,532	\$676.94	00:14:53	\$3.98
12/26/2017	80	1,088	\$293.82	00:13:36	\$3.67
12/27/2017	119	939	\$294.99	00:07:53	\$2.47
12/28/2017	94	1,388	\$373.88	00:14:46	\$3.97
12/29/2017	113	1,654	\$427.76	00:14:38	\$3.78
12/30/2017	93	1,390	\$350.50	00:14:57	\$3.76
12/31/2017	125	1,877	\$516.69	00:15:01	\$4.13
Total:	44,740	574,736	\$162,856.81	00:12:50	\$3.63