

PCS MEMORANDUM

11859 Wilshire Boulevard, Suite 600, Los Angeles, CA 90025
Phone (310) 231-1000 // Fax (310) 473-4714

TO: File

COPY: Joe Pekarovic, Dennis Komai, Saam Dowlatshahi, Steve Siemens, Doyle Schaefer, May Chen, John Stoll, Jim Marsh, Steve Cadwell, Rudy Zaragoza, Debra Gentile, Poova Bullock, Chad Strong, Nazanine Amiri, Eric Pettersen

FROM: Tommie Joe *TEJ*

DATE: September 28, 2007

RE: Glenn County Agreement

Attached is a letter Agreement between Glenn County and PCS whereby Glenn County has agreed that, in lieu of the fact that AT&T is not intending to renew their Agreement, PCS will now proceed to remove the AT&T phones and replace them with an AGM CPE solution.

Once the new AGM system is installed, PCS will be paying a 37% commission rate to Glenn County.

Doyle, per the attached letter, the system needs to be installed and completed within 45 days (by November 15, 2007).

Please let me know if there are any issues or concerns with getting this completed within this time frame.



September 20, 2007

Sheriff Larry Jones
Glenn County Sheriff's Department
523 West Oak Street
Willows, CA 95988

Re: Agreement for Pay Telephone Service

Dear Sheriff Jones:

Attached is a copy of a letter, from AT&T addressed to Mr. Randall Yankee regarding the Agreement for Pay Telephone Service between County of Glenn and AT&T, formerly known as Pacific Bell. This letter "...serve[s] as formal notice to the Client that AT&T does not intend to renew the Expiring Agreement beyond the current September 30th, 2007 Termination Date."

The letter continues further, to propose an alternative month-to-month arrangement offering the same services at a reduced commission rate of 25.00% (a substantial reduction from the existing 37.00% commission).

In view of the fact that the current agreement also includes two (2) one year options that will continue until September 30, 2009, and due to the enhancement of hardware available in today's marketplace, PCS recommends that Glenn County allow PCS to replace the current system and services for the remaining two year options with an updated inmate call processing system. This system will:

1. Ensure that all calling rates remain the same as currently charged to the inmate's family and friends.
2. The new inmate call processor will allow for full channel recording and monitoring of all inmate calls with 24 months of online access to all calls and call recordings by facility staff.
3. The transition of services will include no more than 4 hours of down time for system cut over.
4. The commission program will remain at the current rate of 37.00%.

PCS will also include an additional option that will allow Glenn County to exercise 3 additional one year extensions at their sole discretion upon the September 30, 2009 expiration.

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All other contractual commitments made by AT&T will be fully assumed by PCS following the system cut over. There will be no cost or expense required by Glenn County for this modification and transition.

If Glenn County agrees with this modification, please indicate your approval by signing below. Full system cut over will be completed within 45 days of signature.

Should you have any questions or concerns, please feel free to contact me directly (310) 954-3037.

Sincerely,



Tommie E. Joe
President & COO
Public Communications Services, Inc

Approved and Accepted By:



Sheriff Larry Jones
Glenn County Sheriff's Department