



Reliance Telephone, Inc.

1533 South 42nd Street • Grand Forks, ND 58201

Phone: (888) 773-6408

Inmate Phones • Video Call Systems • Digital Recorders • CCTV

Fax: (701) 772-3757

Established in 1983

June 8th 2016

New Rates and Changes for 6/20/2016

These are the changes to the Reliance inmate telephone business. We have purposely waited until now to release the new rates waiting for any last minute changes by the Federal Court or the FCC. Information below is how the rates and associated charges will be from the above date forward until more changes or court rulings are implemented.

1. No flat rate calling for any type of calls. Local, Intrastate, and interstate
2. No surcharges on any type of calls, local, intrastate, and interstate.
3. Collect local calls are billed at \$0.25/minute.
4. Collect Intrastate calls are billed at \$0.40/minute
5. Collect Interstate calls are billed at \$0.25 and includes the \$0.04 for the FCC (FUSF) charges
6. Phone card rates for local calls are at \$0.40 or \$0.50 depending which rate plan you have chosen.
7. Phone card rates for Intrastate calls are at \$0.40 or \$0.50 depending which rate plan you have chosen.
8. Phone card rates for Interstate calls are at \$0.25 and include the \$0.04/minute FCC (FUSF) charge.
9. Reliance does not have a minimum payment for collect call accounts.
10. Reliance automated payment fee is \$3.00 plus 3.3% for credit card fees.
11. Reliance Live Agent fee is \$5.95 plus 3.3% for credit card fees.

We have enclosed laminated labels to be attached to the existing blue instruction cards in the day areas by each inmate telephone. Please place the label over the rates that are listed on the blue card now. If there isn't a blue instruction card please apply it to the telephone.

We greatly appreciate your help on implementing the changes. Please call with any questions.

Sincerely,

Dave Hangsleben

Reliance Telephone Inc.