



MARIN COUNTY SHERIFF'S OFFICE

1600 Los Gamos Drive, Suite 200, San Rafael, CA 94903

ROBERT T. DOYLE
Sheriff - Coroner
JAMIE SCARDINA
Undersheriff

May 10, 2022



Marin County Board of Supervisors
3501 Civic Center Drive, Room 329
San Rafael, CA 94903

SUBJECT: Approve a first contract addendum extension to the contract agreement with Global Tel*Link dba ViaPath Technologies to provide Marin County Jail inmates communication services

Dear Board Members,

RECOMMENDATION:

Approve a first contract addendum extension to the no-cost contract agreement with Global Tel*Link dba ViaPath Technologies to provide Marin County Jail inmate telephone and correctional-grade mobile device/tablet services

SUMMARY:

On October 16, 2018, your Board approved a three-year contract with Global Tel*Link that ran from October 16, 2018, until October 16, 2021. The organization has since undertaken an internal reorganization with a new tax ID number and is now doing business as ViaPath Technologies. The name change and new tax ID number require that we go back to your Board for the re-approval and the extension of this contract, which will now run from October 16, 2018, until October 6, 2025.

The scope of service has also changed, and they include following:

- Contractor shall provide a correctional-grade mobile device/tablet solution ("Tablets") at no cost to the County. The Tablets shall, at a minimum, have the capability to complete calls through the ITS, complete both inmate and friend/family-initiated Video Visitation, as well as provide access to various applications including electronic messaging, video and photo attachments, education, instructional material, eBooks, entertainment, media, law library, inmate requests, grievances, and commissary ordering.
- This amendment decreases inmate calling fees from \$0.21 to \$0.07 for all domestic and international domestic calls and for

AREA CODE 415
24-HOUR NUMBER 473-2311
FAX 473-4126
ADMINISTRATION 473-7250
CIVIL 473-7282
COMMUNICATION SERVICES 473-7243
CORONER 473-6043
COURTS 473-7393
EMERGENCY SERVICES 473-6584
INVESTIGATIONS 473-7265
JAIL 473-6655
MAJOR CRIMES TASK FORCE 884-4878
PATROL 473-7233
RECORDS 473-7284
WARRANTS 473-7297

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international calls the inmate calling fee is decreased from \$0.75 to \$0.21 and is in alignment with the California Public Utilities Company (CPUC).

FISCAL/STAFFING IMPACT:

There is no increase in the General Fund net county cost in approving this contract. ViaPath Technologies services are provided at no cost to the County. Any revenue generated from the tablet use will be deposited into the Inmate Welfare Fund (2580).

REVIEWED BY:	<input checked="" type="checkbox"/> County Administrator	<input type="checkbox"/> N/A
	<input checked="" type="checkbox"/> County Counsel	<input type="checkbox"/> N/A
	<input type="checkbox"/> Procurement Department of Public Works	<input checked="" type="checkbox"/> N/A
	<input type="checkbox"/> Human Resources	<input checked="" type="checkbox"/> N/A

SIGNATURE:



ROBERT T. DOYLE
SHERIFF-CORONER

**FIRST AMENDMENT TO
INMATE COMMUNICATION SERVICES**

**COUNTY OF MARIN
PROFESSIONAL SERVICES CONTRACT
2015 – Edition 1**

THIS FIRST AMENDMENT to the Inmate Communications Services Contract (“First Amendment”) is hereby made and takes effect on October 7, 2021 by and between the COUNTY OF MARIN, hereinafter referred to as (“County”), and Global Tel*Link d/b/a ViaPath Technologies, 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042, hereinafter referred to as (“Contractor”). County and Contractor may be referred to herein individually as the “Party” and collectively as the “Parties.”

RECITALS:

WHEREAS, County and Contractor entered into Professional Services Contract with an effective date of October 16, 2018 (“Contract”) which provided the contract terms for the inmate communication services provided by Contractor to County;

NOW, THEREFORE, in consideration of the mutual covenants, promises and representations set forth below, and for other good and valuable consideration the sufficiency of which is acknowledged by the Parties, the Parties hereby agree to amend the Contract as follows. The items included below shall take effect on the effective date of this First Amendment:

1. Section 5. Time of Contract, shall be deleted in its entirety and replaced with the following:

This Contract shall commence on October 16, 2018, and shall be extended to terminate on October 6, 2025, (“Initial Term”). This Contract shall not bind, nor purport to bind, County for any contractual commitment in excess of this Initial Term. However, County, at its sole option, shall have the right to renew this Contract for two (2) additional one (1) year terms or on a month to month basis (not to exceed twelve (12) months) (“Renewal Term(s)”) prior to the expiration of the Initial Term or Renewal Term of this Contract. In the event County exercises such right, all terms and conditions, requirements, and specifications of this Contract, and any Amendments, shall remain the same and apply during the Renewal Term(s). This Contract will not automatically renew. Certificate(s) of Insurance must be current on the day this Contract commences and if scheduled to lapse prior to termination date, must be automatically updated. If applicable, the final invoice must be submitted within thirty (30) days of completion of the stated scope of services.

2. Exhibit “A”- Scope of Services, Section 1. Understanding, shall be amended by deleting paragraph 3 and replacing with the following. All other paragraphs in Understanding shall remain unchanged:

Contractor shall provide a correctional-grade mobile device/tablet solution (“Tablets”) at no cost to County. The Tablets shall, at a minimum, have the capability to complete calls through the ITS, complete both inmate and friend/family initiated Video Visitation, as well as provide access to various applications including electronic messaging, video and photo attachments, education, instructional material, eBooks, entertainment, media, law library, inmate requests, grievances and commissary ordering.

3. Exhibit “B”- Fees and Payment Schedule, Section 1. Upfront Supplemental Payment, shall herein be deleted in its entirety and replaced with the following:

Contractor shall pay County a one-time upfront supplemental payment in the amount of one-hundred seventy-five thousand dollars (\$175,000.00) within five (5) business days of the date the Contract is executed by both parties and Contractor being provided the fully-executed Contract. This upfront supplemental payment was received November 2018 and shall not apply for future contract years throughout the term of this Contract.

4. Exhibit "B"- Fees and Payment Schedule, Section 2. Minimum Annual Guarantee, shall herein be deleted in its entirety and replaced with the following:

Contractor shall pay County a Minimum Annual Guarantee (MAG) in the amount of one-hundred sixty-thousand dollars (\$160,000.00) for each of the first three years under this Contract. If the total revenue share for the ITS paid to County for Gross Revenues from October 16th through October 15th of each year of the first three years of the Contract are less than the MAG, the difference shall be due to County or its Designated Agent on or before the 15th day of the month following the applicable MAG year. The MAG payment shall not apply for future contract years following the third year of the Contract as outlined below.

MAG Year	MAG Schedule	
	Amount Due	Paid
10/16/18 - 10/15/19	\$ 160,000	11/15/2019
10/16/19 - 10/15/20	\$ 160,000	11/15/2020
10/16/20 - 10/15/21	\$ 160,000	11/15/2021
10/16/21 - 10/15/22	N/A	N/A
10/16/22 - 10/15/23	N/A	N/A
10/16/23 - 10/15/24	N/A	N/A
10/16/24 - 03/31/25	N/A	N/A

5. Exhibit "B"- Fees and Payment Schedule, Section 3. Revenue Share, Payment and Reporting, shall be deleted in its entirety and replaced with the following:

Pursuant to Contractor's response to RFP No. # 201702, Contractor shall remit to County an eighty percent (80%) revenue share of all local, intralata/intrastate, interlata/intrastate, and international Gross Revenue generated by and through ITS. County's revenue share on interlata/interstate and intralata/interstate Gross Revenue was 0%.

Effective with the First Amendment Effective Date and pursuant to Contractor's response to the California Public Utilities Commission (CPUC) rate decrease mandate implemented as of October 7, 2021, Contractor shall remit to County a zero percent (0%) revenue share of all local, intralata/intrastate, interlata/intrastate, interlata/interstate, intralata/interstate and international Gross Revenue generated by and through ITS, exclusive of completed voicemail messages. In the event the ITS non-international rates are increased to \$0.10 per minute or above and/or the Gross Revenue maintains a minimum of \$12,000.00 per month for three (3) consecutive months, County and Contractor shall negotiate the revenue share to a mutually agreed upon revenue share percentage. Gross Revenue is defined in Attachment 1- Section A (General Conditions).

Contractor shall remit to County a monthly Flat Payment in the amount of twenty dollars (\$20.00) per public payphone as specified in Attachment 1, Section J (Rates, Fees and Revenue Share).

Contractor shall remit to County ten percent (10%) revenue share of all Gross Revenue generated by and through the VVS for both inmate and friends/family initiated remote video visitation sessions upon the effective date of this First Amendment. Gross Revenue is defined in Attachment 1- Section A (General Conditions) # 3.001.

Contractor shall remit to County ten percent (10%) revenue share of all Gross Revenue generated by and through the Tablets. Gross Revenue is defined in Attachment 1- Section A (General Conditions) #4.001.

Contractor shall remit to County fifty percent (50%) revenue share of all Gross Revenue generated for all inbound completed voicemail messages. Gross Revenue is defined in Attachment 1- Section A (General Conditions) #2.001.

Should a material change in the rules or policies of the FCC or other regulatory body applicable to inmate communication services occur following the execution of the Contract, as referenced in **Attachment 1 – Section A (General Conditions) #7.001**, reserves the right to recoup from Contractor certain administrative and operational expenses (“Cost Recoupment Payment”) in connection with the provision of inmate communication services. Such Cost Recoupment Payment may take the form of a per-minute rate, flat monthly payment, or other fee structure. The Cost Recoupment Payment shall be due and payable upon receipt of the invoice by the Contractor. The County may accompany the Cost Recoupment Payment invoice with a supporting report documenting the administrative and operational expenses incurred by the County in association with inmate communication services covered by the Cost Recoupment Payment. The County does not require a Cost Recoupment Payment upon execution of the Contract. In the event the County wishes to utilize its option to implement the Cost Recoupment Payment, then, at the County’s request, the County and Contractor shall negotiate in good faith an amendment to the Contract reasonably acceptable to the County to document the County-imposed Cost Recoupment Payment. If Contractor and the County are unable to mutually agree on such a Contract amendment within thirty (30) days of the County’s request, then the County may terminate the Contract at its sole discretion and without penalty or liability to the County, and the County may select another provider.

Contractor shall remit to County a flat monthly Cost Recoupment payment in the amount of three thousand (\$3,000.00) dollars for administrative and operational expenses as specified in **Attachment 1, Section J (Rates, Fees and Revenue Share)**.

6. **Attachment 1- Mandatory Requirements, Section A- General Conditions, Subsection 1 – Project Scope, requirement number 1.002 shall be deleted in its entirety and replaced with the following:**

County requires a turn-key video visitation solution (VVS) which shall include, without limitation, automated scheduling software and remote video visitation sessions. Contractor shall install and enable the operation of all video visitation stations and related equipment. Contractor shall, without cost to County, provide all wiring for the video visitation stations, install the video visitation stations and related hardware and software specifically identified herein at the Facility, to enable visitors to schedule and complete remote video visitation sessions with inmates at the Facility. Additionally, Contractor shall, without cost to County, enable Tablets for both inmate and visitor-initiated video visitation sessions to be able to be scheduled and completed.

7. **Attachment 1- Mandatory Requirements, Section A- General Conditions, Subsection 1 – Project Scope, requirement number 1.003 shall be deleted in its entirety and replaced with the following:**

County requires a correctional-grade mobile device/tablet solution ("Tablets") at no cost to County. The Tablets shall, at a minimum, have the capability to complete inmate telephone calls through the ITS, schedule and complete both inmate and visitor-initiated Video Visitation, as well as provide various applications including electronic messaging, video and photo attachments, education, instructional material, eBooks, entertainment, media, law library, inmate requests, grievances, and commissary ordering (provided that County vendors will make available the necessary information).

8. Attachment 1- Mandatory Requirements, Section A- General Conditions, Subsection 3 – VVS Revenue Share, Payment and Reporting, requirement number 3.001 shall be deleted in its entirety and replaced with the following:

VVS Gross Revenue consists of all compensation, earning, gain, income, generated revenue, payment, proceeds, or receipts paid to or received by Contractor and in any way connected to the provision of video visitation services pursuant to this Contract. Gross Revenue includes, by way of example and not limitation, the following: all costs, surcharges, per session fees, and fees added to the total cost to visitors or inmates for the completion/scheduling of all friend and family and inmate initiated remote video visitation sessions, or any other compensation received by Contractor for the completion of all remote video visitation sessions. Contractor shall pay County revenue share as defined in the Contract Terms for Inmate Communication Services.

9. Attachment 1- Mandatory Requirements, Section A- General Conditions, Subsection 4 – Tablet Revenue Share, Payment and Reporting, requirement number 4.006 shall be deleted in its entirety.

10. Attachment 1- Mandatory Requirements, Section A- General Conditions, Subsection 4 – Tablet Revenue Share, Payment and Reporting, requirement number 4.013 shall be deleted in its entirety and replaced with the following:

Contractor shall provide monthly Tablet detail reports/records, in CSV format, which shall include a detailed breakdown of the activity for all transactions, including but not limited to, both inmate and visitor-initiated video visitation, electronic messages, photos, attachments, videos, media, application usage, for each Tablet and/or each tablet user. Tablet detail records shall include, at a minimum, each of the following items for each transaction or application type:

11. Attachment 1- Mandatory Requirements, Section G- Tablet & Kiosk Requirements, Subsection 1 – Tablet Specifications, shall be deleted in its entirety and replaced with the following:

SUBSECTION 1 - TABLET SPECIFICATIONS		
REQUIREMENT NUMBER	REQUIREMENT TYPE	DESCRIPTION
1.001	Tablet Specifications	Contractor shall provide a correctional-grade mobile device/tablet solution ("Tablets") at no cost the County. The Tablets shall, at a minimum, have the capability to access various applications including inmate calling, both inmate and visitor initiated remote video visitation, electronic messaging, education, instructional material, entertainment, media, inmate requests, grievances and commissary ordering.
1.002	Tablet Specifications	Contractor will make available access to certain content through the Tablets, including movies, music, games, electronic messaging, eBooks, and remote VVS ("Content Access") to be provided on a per minute basis. Content Access will be supplied on a rolling basis as soon as reasonably practicable following deployment of Enhanced Services. Contractor reserves the right to add, alter or discontinue any Content Access.

1.003	Tablet Specifications	Should the inmates access any unauthorized services or applications on the tablets, outside of the Content Access as defined above, and revenues are generated from this usage, Contractor shall not receive any revenues generated from inmates' usage and these revenues shall instead be supplied to the County at no additional fees or cost. In addition, in the event of unauthorized access to external applications, services, or networks, Contractor may be subject to liquidated damages as specified in the Contract Terms for Inmate Communications .
1.004	Tablet Specifications	Contractor shall provide the quantity of Tablets and Tablet charging cabinets and/or Tablet charging stations as specified in Attachment 1, Section I (Facility Specifications) .
1.005	Tablet Specifications	Tablets shall be suitable for a correctional environment, with an 8-inch liquid-resistant and shatter-proof 1280 x 800-pixel IPS touch screen, 2GB memory, 32GB flash memory, 5.0 MP front-facing camera, Contractor Android v7.1 Operating System, headphone jack, external microphone, and clear case with security screws;
1.006	Tablet Specifications	Tablets shall not include any removable parts beyond the corrections-grade earbuds;
1.007	Tablet Specifications	Inmates shall be provided with 1 complimentary pair of clear, detachable earbuds equipped with an inline microphone combination and volume control suitable for a correctional environment at the time of booking;
1.008	Tablet Specifications	Tablets shall not have the ability to connect to any external cellular or Wi-Fi network beyond the secure dedicated WPA2 network provided by Contractor, nor shall they have any ability to access external messaging services, social media websites, or other web-based content that has not been previously approved by the County. In the event of any unauthorized access, Contractor may be subject to liquidated damages as specified in the Contract Terms for Inmate Communications ;
1.009	Tablet Specifications	Tablets shall have a camera to capture initial log in photo and will engage during video visit when appropriately docked in a designated charging station;
1.010	Tablet Specifications	Tablets shall be distributed using a shared model and shall not be assigned to any specific inmate.
1.011	Tablet Specifications	Contractor shall provide UPS for onsite equipment for 8 hours.
1.012	Tablet Specifications	Installation of wireless access points shall be completed to facilitate the application of location restrictions to Tablets at the discretion of the County.
1.013	Tablet Specifications	Tablets shall be capable of restricting inmate usage to the specific housing units to which the inmate is assigned.
1.014	Tablet Specifications	Contractor shall provide informational flyers/posters in both English and Spanish outlining all Tablet services/offers, and the cost of those services to post at the Facility at no cost to County.
1.015	Tablet Specifications	The Tablets shall have the capability for the County to add additional, text, and information to the Tablets.
1.016	Tablet Specifications	The Command interface application shall have the capability to support the following functions:
1.017	Tablet Specifications	Create user ID for staff;
1.018	Tablet Specifications	Set/reset staff password;

1.019	Tablet Specifications	Look up inmate password;
1.020	Tablet Specifications	Manually terminate Tablet usage at the inmate, housing unit, and facility-levels;
1.021	Tablet Specifications	Allow authorized users the ability to temporarily or permanently restrict Tablet privileges for an inmate, housing unit, and/or facility;
1.022	Tablet Specifications	Allow authorized users the ability to monitor real-time usage of Tablets;
1.023	Tablet Specifications	Allow authorized users to download, share, and/or view Tablet reports; and
1.024	Tablet Specifications	Include a user audit trail function and the capability to track users who have viewed and/or downloaded Tablet reports.
1.025	Tablet Specifications	The Tablet user application shall have the capability to generate the following reports:
1.026	Tablet Specifications	Tablet status (online, idle, etc.);
1.027	Tablet Specifications	Inmate ID/PIN;
1.028	Tablet Specifications	Tablet summary;
1.029	Tablet Specifications	Content usage;
1.030	Tablet Specifications	Tablet revenue;
1.031	Tablet Specifications	Tablet ID and location;
1.032	Tablet Specifications	Inmate account usage on free profile;
1.033	Tablet Specifications	Log in attempts;
1.034	Tablet Specifications	Reports shall be able to be exported to CSV and PDF.
1.035	Tablet Specifications	Electronic messaging shall be made available through Tablets.
1.036	Tablet Specifications	County requires that the inmate identifier utilized for the ITS is the same inmate identifier for electronic messaging.
1.037	Tablet Specifications	Electronic messaging shall be charged at the rates specified in Attachment 1, Section J (Rates, Fees, and Revenue Share) .
1.038	Tablet Specifications	Contractor shall provide County staff with all training necessary to successfully operate the electronic messaging system and user application.
1.039	Tablet Specifications	End users of the electronic messaging service must first receive an electronic message invitation from an inmate via the Tablets to include the inmate name and facility.
1.040	Tablet Specifications	Upon receipt of an invitation, end users must create and activate an account with the Contractor.
1.041	Tablet Specifications	All end user electronic messaging communications are conducted via a dedicated website using the registered account. No messages beyond the initial invitation will be sent or received using personal email addresses or telephone numbers.
1.042	Tablet Specifications	End users and inmates are automatically notified when an electronic message is approved or rejected for delivery.

1.043	Tablet Specifications	End users shall have the ability to send text, photo, and/or video electronic messages. Inmates shall be limited to sending text messages only.
1.044	Tablet Specifications	The electronic messaging system shall include the following features:
1.045	Tablet Specifications	Automated filtering based on security-sensitive words as determined by the County;
1.046	Tablet Specifications	Automated alarm notifications and alerts based on specific inmates, Tablets, end users, and/or words, with alerts being sent via email and/or text message;
1.047	Tablet Specifications	Manual blacklisting of individual email addresses and/or entire domains;
1.048	Tablet Specifications	Capability to review incoming and outgoing messages and attachments, including message status, inmate information, customer information, delivery time, date, and content;
1.049	Tablet Specifications	The ability for approved users to screen and approve messages prior to delivery at the inmate, end user, and all message level;
1.050	Tablet Specifications	The ability for approved users to suspend messaging accounts at any time and for any reason;
1.051	Tablet Specifications	Translation of electronic messages from predefined language(s), English and Spanish;
1.052	Tablet Specifications	The ability to query all messages, photos, videos, and data stored by the application, including:
1.053	Tablet Specifications	Sender information;
1.054	Tablet Specifications	Inmate: First name, last name, booking ID, PIN, and inmate ID; and
1.055	Tablet Specifications	End User: First name, last name,
1.056	Tablet Specifications	Date Range;
1.057	Tablet Specifications	Search Terms;
1.058	Tablet Specifications	Flagged Messages;
1.059	Tablet Specifications	Read Status;
1.060	Tablet Specifications	Message ID; and
1.061	Tablet Specifications	Blocked/Hidden.
1.062	Tablet Specifications	Staff-to-inmate communication; and
1.063	Tablet Specifications	Anonymous crime tip reporting.
1.064	Tablet Specifications	No inmate-to-inmate communication may occur. Inmate-to-inmate communication shall be considered a security breach and may be subject to liquidated damages as specified in the Contract Terms for Inmate Communications .
1.065	Tablet Specifications	All messages sent and received using the electronic messaging service may be reviewed, accepted, and/or rejected by the County.
1.066	Tablet Specifications	Tablet access shall require an inmate's primary ID and secondary PIN.

1.067	Tablet Specifications	Inmates shall be required to accept the Terms and Conditions upon each login to the Tablet.
1.068	Tablet Specifications	Tablet traffic shall be routed over an encrypted VPN on a WPA2 network utilizing a firewall and proxy server, independent of all County networks.
1.069	Tablet Specifications	The County requires retention of all messages, reports, and data associated with the Tablets online for 6 months and offline for 2 years following the term of the Contract and any renewal terms.
1.070	Tablet Specifications	The Tablets shall include an alert system that will notify authorized personnel of usage by activities between inmates and end-users. Alerts shall be sent to investigators via email and SMS text and/or be flagged in the user application.
1.071	Tablet Specifications	Traffic detail reports for the Tablets shall include a detailed breakdown of the activity for all Tablet usage including, but not limited to, charged and free usage and for each Tablet and/or tablet user at the Facility. This requirement is applicable to any Tablet equipment and/or feature(s) that may be installed by Contractor through its Tablet service. Traffic detail shall include, at a minimum, each of the following items for each Tablet broken down by charged, free, and refunded:
1.072	Tablet Specifications	Customer Name;
1.073	Tablet Specifications	Facility Name;
1.074	Tablet Specifications	Tablet ID;
1.075	Tablet Specifications	Number of Inmate Sent Messages;
1.076	Tablet Specifications	Total Inmate Sent Messages Revenue;
1.077	Tablet Specifications	Number of Inmate Photos;
1.078	Tablet Specifications	Total Inmate Photo Revenue;
1.079	Tablet Specifications	Free Profile Minutes;
1.080	Tablet Specifications	Promotional Profile Minutes;
1.081	Tablet Specifications	Promotional Profile Revenue;
1.082	Tablet Specifications	Standard Profile Minutes;
1.083	Tablet Specifications	Standard Profile Revenue;
1.084	Tablet Specifications	Total Minutes of Usage;
1.085	Tablet Specifications	Number of Friends and Family Sent Messages;
1.086	Tablet Specifications	Total Friends and Family Messages Revenue;
1.087	Tablet Specifications	Total Revenue; and
1.088	Tablet Specifications	Traffic Period and Dates.

1.089	Tablet Specifications	Contractor shall, by the 5th day of the month following the traffic month, submit an inmate transaction fee invoice to the County for payment by the County. The invoice shall contain all transaction fees for Tablet applications and usage collected by the County from the inmates for the Tablet applications and usage associated with Contractor's Tablet solution at the Facility for the previous traffic month. In no case shall the County be independently responsible for payment of transaction fees not collected previously from inmates.
1.090	Tablet Specifications	Gross Revenue generated by and through the proposed Tablet solution consists of all compensation, earning, gain, income, generated revenue, payment, proceeds or receipts paid to or received by Contractor in any way connected to the provision of Tablets and applications (including electronic messaging and both inmate and visitor initiated remote video visitation) pursuant to this Contract. Gross Revenue includes, by way of example and not limitation, all of the following: all per minute fees, application charges, equipment costs and any additional fees/charges generated by the accessibility of Tablets and its applications, and all additional fees charged to the end-user or inmate and any other compensation received by Contractor.
1.091	Tablet Specifications	Contractor shall absorb all costs of providing Tablets including the provision of support, maintenance, necessary hardware, software, bandwidth, wiring, infrastructure, fee collection and accounting.
1.092	Tablet Specifications	Notwithstanding the foregoing, Gross Revenue does not include the following items:
1.093	Tablet Specifications	Any revenue from fees associated funding accounts.
1.094	Tablet Specifications	A "Free" transaction or application defined as a transaction or application not generating any revenue or compensation for Contractor. Approved Tablet transactions or applications shall not generate any revenue or compensation for Contractor and shall not be eligible for revenue share to County. Only those transactions or applications designated by County as "free" shall be marked as "Free" in the Tablet solution and designated as such in the Tablet detail records. In the event Contractor collects any revenue or compensation, notwithstanding the source, from any third party related to Tablet transactions or applications, such amounts shall be included in Gross Revenue and eligible for revenue share to County.
1.095	Tablet Specifications	Required regulatory charges and taxes that are intended to be paid by the end-user or inmate and then remitted 100% by the billing party to the appropriate governmental agency.
1.096	Tablet Specifications	If Contractor receives revenue or compensation, notwithstanding the source, from any third party related to Tablets, such revenue shall be included in Gross Revenue and Contractor shall pay a revenue share to County.
1.097	Tablet Specifications	Any additional fees to be charged to end-users or inmates for the use of Tablets or Tablet applications at the Facility must be approved by County prior to implementation. County and Contractor shall mutually agree on the method for revenue share due County associated with the additional charges/fees.

1.098	Tablet Specifications	County shall notify Contractor of any unapproved additional fees and/or charges associated with the use of Tablets of which County becomes aware. The unapproved fees and/or charges are subject to liquidated damages as specified the Contract Terms for Inmate Communications .
1.099	Tablet Specifications	Should County and Contractor mutually agree that the unapproved charges/fees are to be discontinued, Contractor shall refund each end-user or inmate for the unapproved charges/fees from the date the charges/fees were implemented until the date the charges/fees were discontinued.
1.100	Tablet Specifications	Should County and Contractor mutually agree that the charges/fees will remain, County and Contractor shall mutually agree on a method for compensation.
1.101	Tablet Specifications	Promotional profiles shall offer standard profile services at a reduced rate(s).
1.102	Tablet Specifications	Inmate Tablet accounts shall be funded by the public or directly from the inmate's trust account via the same funding sources as the ITS.
1.103	Tablet Specifications	All purchased services shall be associated with an individual inmate tablet account and not with a specific Tablet device.
1.104	Tablet Specifications	Purchased services shall be available to inmates in real-time.
1.105	Tablet Specifications	Telephone calls placed using the Tablets shall be charged at the standard ITS telephone rates outlined in Attachment 1, Section J (Rates, Fees, and Revenue Share) .
1.106	Tablet Specifications	Both inmate initiated and visitor initiated remote Video Visitation shall be made available through Tablets.
1.107	Tablet Specifications	County requires that the inmate identifier utilized for the ITS is the same inmate identifier for Video Visitation.
1.108	Tablet Specifications	Contractor shall provide County staff with all training necessary to successfully operate the Video Visitation system and user application.
1.109	Tablet Specifications	Video visits conducted using the Tablets shall be charged remote video visitation rates outlined in Attachment 1, Section J (Rates, Fees, and Revenue Share) .
1.110	Tablet Specifications	Inmates shall receive a summary of all paid transactions associated with the use of Tablet services.
1.111	Tablet Specifications	Revenue Share payments and traffic reports for Tablets are due to County on or before the 25th day of the month following the month of activity.
1.112	Tablet Specifications	Contractor shall provide monthly Tablet detail reports/records, CSV format, which shall include a detailed breakdown of the activity for all transaction types, including but not limited to, electronic messages, inmate and visitor-initiated video visitation, photos, attachments, videos, media, application usage, for each Tablet and/or tablet user. Tablet detail records shall include, at a minimum, each of the following items for each Tablet and each transaction or application type:
1.113	Tablet Specifications	Facility Name;
1.114	Tablet Specifications	Facility Identification Number/Site Identification Number;
1.115	Tablet Specifications	Facility Address, Street, City, State, and Zip;

1.116	Tablet Specifications	Tablet Identifier (where applicable);
1.117	Tablet Specifications	Number of Transactions for Each Transaction Type (Per Tablet);
1.118	Tablet Specifications	Minutes of Usage for Each Application Type (Per Tablet);
1.119	Tablet Specifications	Gross Revenue for Each Transaction / Application (Per Tablet);
1.120	Tablet Specifications	Traffic Period and Dates.
1.121	Tablet Specifications	Tablets shall be provided to County with County approved applications offering a variety of games, music, and entertainment, as well as free applications/services and educational programs.
1.122	Tablet Specifications	Contractor shall provide County, at no cost to County, Contractor's basic Kahn Academy offering.
1.123	Tablet Specifications	Tablets provided by Contractor shall be configured to provide access to certain "free" services to the inmate population at no charge. Such "free" services shall include:
1.124	Tablet Specifications	Clock;
1.125	Tablet Specifications	Calendar;
1.126	Tablet Specifications	Calculator;
1.127	Tablet Specifications	Dictionary;
1.128	Tablet Specifications	PDF documents approved by County;
1.129	Tablet Specifications	PDF viewer;
1.130	Tablet Specifications	Electronic submission of inmate requests;
1.131	Tablet Specifications	Commissary purchasing (via the commissary's provider's secure application, if available);
1.132	Tablet Specifications	Debit purchases;
1.133	Tablet Specifications	Trust/commissary/debit account look-up (via the commissary's provider's secure application, if available);
1.134	Tablet Specifications	Inmate handbook;
1.135	Tablet Specifications	Inmate notices/bulletins;
1.136	Tablet Specifications	Inmate Orientation Video and/or Handbook;
1.137	Tablet Specifications	Crime Tip Reporting;
1.138	Tablet Specifications	PREA Resources;
1.139	Tablet Specifications	VVS;
1.140	Tablet Specifications	Meditation application (similar to Calm);
1.141	Tablet Specifications	Contractor Free eBooks;

1.142	Tablet Specifications	Contractor Free Game, Solitaire;
1.143	Tablet Specifications	Law Library Access (via pre-approved web URL access);
1.144	Tablet Specifications	Religious material (Holy Bible, Koran, etc.).
1.145	Tablet Specifications	At no cost to County, electronic messaging shall be made available on Tablets. Rates for electronic messaging are specified in Attachment 1, Section J (Rates, Fees and Revenue Share) .
1.146	Tablet Specifications	Entertainment services shall be made available on Tablets and include games, streaming media (TV Shows, Podcasts, News, Weather, etc.), eBooks, audiobooks, music, and movies. Rates for these services are specified in Attachment 1, Section J (Rates, Fees and Revenue Share) .
1.147	Tablet Specifications	Contractor may not change rates, or related configurations, without prior approval from County. Unauthorized changes may be subject to liquidated damages as specified in the Contract Terms for Inmate Communications .
1.148	Tablet Specifications	The command reports shall be able to be exported by county from all control workstations and remote access computers.
1.149	Tablet Specifications	County requires 10% spare inventory of Tablets be stored at the Facility to allow for prompt replacement of a broken or malfunctioning Tablet. County shall be responsible for tracking the distributed Tablets, and the storage and security of the spare inventory. Contractor shall supply the proper packaging and pre-paid shipping labels to allow Contractor to ship any broken or malfunctioning Tablets for repair or replacement. Contractor will provide all support and maintenance services for Enhanced Services, including the Tablets, subject to the limitations described herein. Contractor will respond promptly to all support requests; provided, however, that reports or requests involving the security features of the Tablets will have priority. County acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Tablets may not be available while being repaired or maintained. The County will permit Contractor authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of Enhanced Services, at such times and for such purposes as reasonably necessary or appropriate to permit Contractor to perform its obligations herein, and if required, County shall provide security escorts for Contractor. County shall not be responsible for any costs associated with replacing the Tablets, including but not limited to, packaging, shipping, insurance.
1.150	Tablet Specifications	Replacement tablet(s) that have been subjected to intentional damage, as determined and mutually agreed upon by both parties, requested or required to maintain a contractual inmate-to-tablet ratio will be provided at a rate of up to \$249.99 per tablet, which includes shipping, processing, maintenance, and the software license for the use of the tablets. Contractor will invoice County only for tablets returned due to intentional damage. Contractor will retain ownership of the tablets and all licensed software.

1.151	Tablet Specifications	Inmates shall not have access to unapproved system settings features, factory reset, open web browsers, external applications, nor be allowed to tether.
1.152	Tablet Specifications	Tablets shall have the capability to allow access to the ITS and VVS applications which shall follow the requirements as defined in Attachment 1, Sections E (ITS Requirements) and Section F (VVS Requirements) within this Contract. Rates for these services are specified in Attachment 1, Section J (Rates, Fees and Revenue Share) .
1.153	Tablet Specifications	Tablets shall have the capability to allow, at no cost to County, all entertainment media, inclusive of both the standard and promotional tablet content, to be configured as free under the following promotional and incentive programs:
1.154	Tablet Specifications	Each active inmate to be provided the above defined free content for a total of sixty (60) minutes to be used within the first thirty (30) days following activation.
1.155	Tablet Specifications	A list of specific work release inmate(s) (“Incentive Program”) is to be provided the above defined free content up to a maximum of one hundred eighty (180) minutes weekly. The list should not exceed fifty (50) inmates at any given time. Changes to the list shall require thirty (30) days’ notice to implement. Incentive Program will run throughout the life of this Contract and any renewal periods.

12. **Specific Installation shall be amended by inserting requirement 2.009 as follows:**

Contractor shall provide a minimum of a 3:1 inmate to tablet ratio at all times, excluding requisite spares. County shall provide Contractor with the prior months ADP by the fifteenth (15th) calendar day of each month. Any additional required Tablets to meet the above ratio, and mutually agree onsite back up inventory, will be delivered to the County within fifteen (15) days of notification of ADP and/or upon availability from Contractor’s tablet manufacturer. Follow execution of this Amendment, additional tablets shall be provided to County monthly until the full number of all required 125 Tablets have been deployed as outlined in **Attachment 1, Section I (Facility Specifications)**.

13. **Attachment 1- Mandatory Requirements, Section H- Additional Technologies, Subsection 6 – Electronic Messaging, Requirement Number 6.000, shall be deleted in its entirety and replaced with the following:**

County reserves the right to implement electronic messaging on the Tablets at any time during the term of this Contract or any Renewal Terms. Contractor shall provide County with its electronic messaging services at no cost to County.

14. **Attachment 1- Mandatory Requirements, Section H- Additional Technologies, Subsection 6 – Electronic Messaging, Requirement Number 6.005, shall be deleted in its entirety and replaced with the following:**

Rates for electronic messaging are specified in **Attachment 1, Section J (Rates, Fees and Revenue Share)**.

15. Attachment 1- Mandatory Requirements, Section I- Facility Specifications, shall be deleted in its entirety and replaced with the following:

SECTION I - FACILITY SPECIFICATIONS		
SUBSECTION 1 - FACILITY INFORMATION & EQUIPMENT REQUIREMENTS		
Data Category	Marin County Sheriff's Office	
Number of Beds:	376	This Section Intentionally Left Blank
Call Time Limit:	15 minutes	
Hours of Availability for Inmate Telephones:	General Population: 8AM-11PM	
Hours of Availability for Booking Telephones:	24/7	
Inmate Telephones Required:	48	
Required Telephone Cord Length (Inmate Telephones):	18"	
Visitation Telephones Required:	28 booths (14 inmate handsets/14 visitor handsets)	
Required Telephone Cord Length (Visitation Telephones):	24"	
Portable/Cordless Phones Required:	2	
ITS Workstations Required:	1	
VVS Control Workstation:	1	
TDD Devices Required:	1	
VRS Units Required:	1	
Public Pay Telephones:	2	
Video Visitation Time Limit:	25 minutes	
Required Cord Length (Video Visitation Stations):	18"	
Video Visitation Stations (MPR Stations)	6	
Tablet Docking Stations	6	
Tablets (3:1 ratio as outlined in Attachment 1, Section G, Subsection 2, Item 2.009)	125	
Initial Number of Tablets including 10% back up	75	
Remaining Number of Tablets installed based ADP	63	
Mobile Tablet Cart-Charging Stations:	8	

SUBSECTION 1 - FACILITY INFORMATION & EQUIPMENT REQUIREMENTS			
Data Category	Marin County Sheriff's Office		
Required VVS Registration, VVS Scheduling and Standard Onsite Scheduling Kiosk:	1	This Section Intentionally Left Blank	
Required Funding Kiosk:	1 (upon County request)		
SUBSECTION 2 - INTERFACE CONTACT INFORMATION			
Service Provider Type	Company & Contact Name	Contact Telephone Number	Email
JMS	Carlo Dimesio	415-473-4083	cdimesio@marinsheriff.org
Commissary	Keefe, Jermain Washington	216-633-7897	Jermain.washington@keefegroup.com

16. Attachment 1- Mandatory Requirements, Section J- Rates, Fees & Revenue Share, shall be deleted in its entirety and replaced with the following:

SECTION J - RATES, FEES AND REVENUE SHARE		
SUBSECTION 1 - REQUIRED CALLING RATES, FEES AND REVENUE SHARE		
Category	Per Minute Rate	Avg Cost/Call: 15 Minutes
All Domestic Calls		
Collect/Direct Bill	\$0.07	\$1.05
Pre-Paid Collect	\$0.07	\$1.05
Pre-Paid Card/Debit	\$0.07	\$1.05
Domestic International (US Territories Only)		
Collect/Direct Bill	\$0.07	\$1.05
Pre-Paid Collect	\$0.07	\$1.05
Pre-Paid Card/Debit	\$0.07	\$1.05
International (International Rates Below to Begin as of October 26, 2021)		
Collect/Direct Bill	N/A	
*Pre-Paid Collect (plus applicable international wholesale carrier charges)	\$0.21	Varies
*Pre-Paid Card/Debit (plus applicable international wholesale carrier charges)	\$0.21	Varies
<i>*As described above, international calls, whether made using Pre-Paid Collect or Pre-Paid Card/Debit: \$0.21 per minute, plus the applicable call termination rate for the international destination of the call as published on the Contractor's website, which may be updated every 3 months in accordance with the FCC Order. These rates can be found at: https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/.</i>		
Fee Type	Up to Amount	Frequency
Collect Billing Fee	\$0.00	Not Allowed
Funding Fee		
IVR/Automated/Lobby Kiosk/Live Representative	\$0.00	Not Allowed
Third Party Fees, including Western Union, MoneyGram, credit card processing, transfers from third-party commissary accounts: The exact fee from the third-party provider passed through directly to customer with no markup up to a cap of \$6.95 per transaction.	\$6.95	Per Transaction
All Other Fees	\$0.00	Not Allowed

SECTION J - RATES, FEES AND REVENUE SHARE		
REQUIRED FACILITY COLLECT CALL THRESHOLD		
Name	Amount	Resets
Collect Call Threshold	\$75.00	Every 30 days
REQUIRED PUBLIC PAY TELEPHONE RATES		
Call Type	Per Minute Rate	
Local	\$0.50 per 15-minutes	
Long Distance	\$0.25 per minute	
VOICE MESSAGING (VOICEMAIL) SERVICES		
Type	Amount Per Voicemail	Revenue Share
Inbound Voicemail	\$1.00	50%
ITS REVENUE SHARE		
ITS Revenue Share (%)	0%	
Upfront Supplemental Payment (One-Time Payment – Paid November 2018)	\$175,000.00	
Minimum Annual Guarantee (Paid First 3 Years Only: 2019, 2020, & 2021)	\$160,000.00	
Monthly Payphone Revenue Share (\$20.00 per payphone x 2 payphones)	\$40.00	
MONTHLY COST RECOUPMENT PAYMENT	\$3,000.00	
SUBSECTION 2 - VVS RATES, FEES AND REVENUE SHARE		
CATEGORY	RATES	
Remote Video Visitation – Inmate and FF Initiated	Per Minute	\$0.42
FLEX Unit Video Visitation (VRS Calls)	Per Session	\$0.00
FLEX Unit Video Visitation (Private Calls Only)	Per Session	\$0.00
All Other Fees:	Not Allowed	
VVS REVENUE SHARE		
VVS Revenue Share (%)- Effective with this First Amendment	10%	
SUBSECTION 3 – TABLET RATES, FEES AND REVENUE SHARE		
ELECTRONIC MESSAGING		
Electronic Messages	Rate Per Minute	\$0.05
Photo Messages	Rate Per Minute	\$0.05
Electronic Text and Photo Messages	Rate Per Minute	\$0.05
Video Messages	Rate Per Minute	\$0.05
Electronic Text and Video Messages	Rate Per Minute	\$0.05
Replacement Earbuds	Per Set	\$2.99
TABLET CONTENT ACCESS RATES		
Inmate Calling	Per Minute	Same as ITS Rates
Remote Video Visitation – Inmate and FF Initiated	Per Minute	\$0.42
Entertainment Media - Promotional Content	Per Minute	\$0.03
Entertainment Media - Standard Content	Per Minute	\$0.05
Free Content	Per Minute	No Cost
Educational BASIC ONLY Content	Per Minute	No Cost
TABLET REVENUE SHARE		
Tablet Revenue Share (%)	10%	

SECTION J - RATES, FEES AND REVENUE SHARE

SUBSECTION 4 - ADDITIONAL TECHNOLOGY RATES, FEES, AND REVENUE SHARE

Technology Category	Name	Amount
Debit Release Cards:	Monthly Service Fee (after 5 days):	\$5.95
	Decline of Transaction Fee:	\$0.95
	ATM Fee:	\$2.95
	ATM Balance Inquiry Fee:	\$1.50
	Declined ATM Transaction Fee:	\$1.95
	Card Balance Refund/Paper Check:	\$9.95
	Bank over the counter withdrawal:	No Charge*
	Card Balance Refund via NUMI (prior to 5-days after activation):	No Charge
	Online Card Balance Transfer from NUMI to Existing Checking Account:	No Charge
	Cash Back with Purchase Fee:	No Charge
	Paper Statement Fee:	No Charge
	Foreign Transaction Fee:	3% of Total
	ATM International Fee:	\$4.95
Pre-Paid Funding Kiosk: Fees Not Allowed	Deposit Fees, Cash and/or Credit Card	No Charge

**There is no charge against the Debit Release Card. However, the bank may have a fee for this service if the inmate does not have an account with the bank.*

IN WITNESS WHEREOF and intending to be bound as of this First Amendment Effective Date, each of the Parties has caused this First Amendment to be signed by its duly authorized representatives on the date(s) shown below.

CONTRACTOR

COUNTY OF MARIN

Signature: Alex Booker
Name: Alexandra Booker
Title: Contracts Manager
Date: March 23, 2022

Signature: [Signature]
Name: Mark Hing
Title: CAPTAIN
Date: 4/12/2022

REVIEWED BY CC S. DREYEL
4/12/2022



RLI Insurance Company
 PO Box 3967
 Peoria, IL 61612-3967
 Phone: (713) 961-1300 Fax: (713) 961-0285

CONTINUATION CERTIFICATE

RLI INSURANCE COMPANY hereby continues in
 force Bond No. CMS0344483 effective July 1, 2021 briefly described as
Jail Inmate Communication Services - RFP No. 201702
 bound unto the MARIN COUNTY BOARD OF SUPERVISORS
 on behalf of GLOBAL TEL*LINK CORPORATION
 in the sum of Thirty Five Thousand and 00/100 Dollars, for the term beginning October 16, 2021
 and ending October 16, 2022, subject to all the covenants and conditions of the original bond, or any
 riders issued to the bond referenced above.

This Continuation Certificate is executed upon the express condition that the Surety's liability shall not be
 cumulative, and shall be limited at all times by the amount of the penalty stated in the bond, or by any riders
 issued amending the penalty of the bond. All other conditions and terms to remain as originally written or
 previously amended by rider.

Dated this 24th day of September, 2021.

GLOBAL TEL*LINK CORPORATION
 3120 Fairview Park Drive, Suite 300
 Falls Church, VA, 22042

Principal

By: _____

(Print Name/Title)

RLI INSURANCE COMPANY
 Peoria
 9025 North Lindbergh Drive, IL, IL

Surety

By: Patricia A Rambo

Patricia A. Rambo, Attorney in Fact



THIS "Continuation Certificate" MUST BE FILED WITH THE ABOVE OBLIGEE.

POWER OF ATTORNEY

RLI Insurance Company Contractors Bonding and Insurance Company

9025 N. Lindbergh Dr. Peoria, IL 61615
Phone: 800-645-2402

Know All Men by These Presents:

That this Power of Attorney is not valid or in effect unless attached to the bond which it authorizes executed, but may be detached by the approving officer if desired.

That RLI Insurance Company and/or Contractors Bonding and Insurance Company, each an Illinois corporation, (separately and together, the "Company") do hereby make, constitute and appoint:

Elizabeth Marrero, Marisa Thielen, Wayne G. McVaugh, Patricia A. Rambo, Kimberly G. Sherrod, Joanne C. Wagner, Sara Owens,
Vicki Johnston, Cathy H. Ho, George Gionis, Lori S. Shelton, Jaquanda Martin, Kaitlyn Malkowski, jointly or severally

in the City of Philadelphia, State of Pennsylvania its true and lawful Agent(s) and Attorney(s) in Fact, with full power and authority hereby conferred, to sign, execute, acknowledge and deliver for and on its behalf as Surety, in general, any and all bonds and undertakings in an amount not to exceed Twenty Five Million Dollars (\$25,000,000.00) for any single obligation.

The acknowledgment and execution of such bond by the said Attorney in Fact shall be as binding upon the Company as if such bond had been executed and acknowledged by the regularly elected officers of the Company.

RLI Insurance Company and/or Contractors Bonding and Insurance Company, as applicable, have each further certified that the following is a true and exact copy of a Resolution adopted by the Board of Directors of each such corporation, and is now in force, to-wit:

"All bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation shall be executed in the corporate name of the Company by the President, Secretary, any Assistant Secretary, Treasurer, or any Vice President, or by such other officers as the Board of Directors may authorize. The President, any Vice President, Secretary, any Assistant Secretary, or the Treasurer may appoint Attorneys in Fact or Agents who shall have authority to issue bonds, policies or undertakings in the name of the Company. The corporate seal is not necessary for the validity of any bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation. The signature of any such officer and the corporate seal may be printed by facsimile."

IN WITNESS WHEREOF, the RLI Insurance Company and/or Contractors Bonding and Insurance Company, as applicable, have caused these presents to be executed by its respective Vice President with its corporate seal affixed this 30th day of March, 2020.



RLI Insurance Company
Contractors Bonding and Insurance Company

By: Barton W. Davis
Barton W. Davis Vice President

State of Illinois }
County of Peoria } SS

CERTIFICATE

On this 30th day of March, 2020, before me, a Notary Public, personally appeared Barton W. Davis, who being by me duly sworn, acknowledged that he signed the above Power of Attorney as the aforesaid officer of the RLI Insurance Company and/or Contractors Bonding and Insurance Company and acknowledged said instrument to be the voluntary act and deed of said corporation.

I, the undersigned officer of RLI Insurance Company and/or Contractors Bonding and Insurance Company, do hereby certify that the attached Power of Attorney is in full force and effect and is irrevocable; and furthermore, that the Resolution of the Company as set forth in the Power of Attorney, is now in force. In testimony whereof, I have hereunto set my hand and the seal of the RLI Insurance Company and/or Contractors Bonding and Insurance Company this 24th day of September, 2021.

By: Jacqueline M. Bockler
Jacqueline M. Bockler Notary Public

RLI Insurance Company
Contractors Bonding and Insurance Company

By: Jeffrey D. Fick
Jeffrey D. Fick Corporate Secretary





CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
10/04/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Aon Risk Services South, Inc. Atlanta GA Office 3550 Lenox Road NE Suite 1700 Atlanta GA 30326 USA	CONTACT NAME: PHONE (A/C. No. Ext): (866) 283-7122 FAX (A/C. No.): (800) 363-0105	
	E-MAIL ADDRESS:	
INSURED GTEL Holdings, Inc; Global Tel*Link Corp 107 St Francis St 32nd Floor Mobile AL 36602 USA	INSURER(S) AFFORDING COVERAGE	
	INSURER A: Lexington Insurance Company NAIC # 19437	
	INSURER B: National Union Fire Ins Co of Pittsburgh 19445	
	INSURER C: New Hampshire Insurance Company 23841	
	INSURER D: AIG Property Casualty Company 19402	
	INSURER E: Mercer Insurance Company 14478	

COVERAGES **CERTIFICATE NUMBER: 570089727239** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. **Limits shown are as requested**

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			080877955	10/01/2021	10/01/2022	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$100,000 MED EXP (Any one person) Excluded PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000
B	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS ONLY			016-15-6125	10/01/2021	10/01/2022	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)
E	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION			2000000203	10/01/2021	10/01/2022	EACH OCCURRENCE \$2,000,000 AGGREGATE \$2,000,000
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	016156126 (AOS) 016156124 (CA)	10/01/2021	10/01/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE-EA EMPLOYEE \$1,000,000 E.L. DISEASE-POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 Certificate Holder is included as Additional Insured in accordance with the policy provisions of the General Liability policy.

CERTIFICATE HOLDER**CANCELLATION**

County of Marin 3501 Civic Center Drive, Suite 325 San Rafael CA 94903 USA	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Aon Risk Services South Inc.</i>
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Holder Identifier :

Certificate No : 570089727239