

Master Services Agreement Polk County Sheriff's Office (WI)

This Master Services Agreement (this "Agreement") is by and between Polk County Sheriff's Office, Balsam Lake, Wisconsin ("Customer") and Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company, ("we," "us," or "Provider"). This Agreement shall be effective as of the date signed by Customer provided the agreement is received by Provider within ten (10) days thereof (the "Effective Date").

1. <u>Applications</u>. This Agreement specifies the general terms and conditions under which we will perform certain inmaterelated services and applications (the "Application(s)") for you. Additional terms and conditions with respect to the Applications will be specified in the schedules entered into by the parties and attached hereto (the "Schedules"). The Schedules are incorporated into this Agreement and are subject to the terms and conditions of this Agreement. In the event of any conflict between this Agreement and a Schedule, the terms of the Schedule shall govern. In the event of any conflict between any two Schedules for a particular Application, the latest in time shall govern.

2. <u>Use of Applications.</u> You grant us the <u>right and license</u> to install, maintain, and derive revenue from the Applications through our inmate systems (including, without limitation, the related hardware and software) (the "System") located in and around the inmate confinement facilities identified on the Schedules (the "Facilities"). You are responsible for the manner in which you use the Applications. Unless expressly permitted by a Schedule or separate written agreement with us, you will not resell the Applications or provide access to the Applications (other than as expressly provided in a particular Schedule), directly or indirectly, to third parties. During the term of this Agreement and subject to the remaining terms and conditions of this Agreement, Provider shall be the sole and exclusive provider of inmate related communications, including but not limited to voice, video and data (phone calls, video calls, messaging, and e-mail) at the Facilities in lieu of any other third party providing such inmate communications, including without limitation, Customer's employees, agents or subcontractors.

3. <u>Compensation</u>. Compensation for each Application, if any, and the applicable payment addresses are as stated in the Schedules.

4. <u>Term</u>. The initial term of this Agreement (the "Initial Term") shall begin on the Effective Date and shall end on the date that is three (3) years thereafter. Unless one party delivers to the other written notice of non-renewal at least ninety (90) days prior to the end of the then current term, this Agreement shall automatically renew for successive periods of two (2) years each. Notwithstanding anything to the contrary, the terms and conditions of this Agreement shall continue to apply to each Schedule for so long as we continue to provide the Application to you after the expiration or earlier termination of this Agreement.

5. <u>Service Level Agreement and Limited Remedy</u>. We are committed to providing you with reliable, high quality Applications, and we offer certain assurances about the quality of our Applications (the "Service Level Agreement"). The Service Level Agreement for each Application is as set forth in the applicable Schedule. THE SERVICE LEVEL AGREEMENT IS THE SOLE AND EXCLUSIVE REMEDY FOR FAILURE OR DEFECT OF AN APPLICATION. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ANY IMPLIED WARRANTY ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE, AND NONINFRINGEMENT.

6. <u>Software License</u>. We grant you a personal, non-exclusive, non-transferable license (without the right to sublicense) to access and use certain proprietary computer software products and materials in connection with the Applications (the "Software"). The Software includes any upgrades, modifications, updates, and additions to existing features that we implement in our discretion (the "Updates"). Updates do not include additional features and significant enhancements to existing features. Your rights to use any third-party software product that we provide shall be limited by the terms of the underlying license that we obtained for such product. The Software is to be used solely for your internal business purposes in connection with the Applications at the Facilities. You will not (i) permit any parent, subsidiary, affiliated entity, or third party to use the Software, (ii) assign, sublicense, lease, encumber, or otherwise transfer or attempt to transfer the Software or any portion thereof, (iii) process or permit to be processed any data of any other party with the Software, (iv) after, maintain, enhance, disassemble, decompile, reverse engineer or otherwise modify the Software or allow any third party to do so, (v) connect the Software to any products that we did not furnish or approve in writing, or (vi) ship, transfer, or export the Software into any country, or use the Software in any manner prohibited by the export laws of the United States. We are not tiable with regard to any Software that you use in a prohibited manner.

7. <u>Ownership and Use</u>. The System, the Applications, and related records, data, and information shall at all times remain our sole and exclusive property unless prohibited by law, in which event, we shall have the unlimited right to use such records, data, and information for investigative and law enforcement purposes. However, during the term of this Agreement and for a reasonable period of time thereafter, we will provide you with reasonable access to the records. We (or our licensors, if any) have and will retain all right, title, interest, and ownership in and to (i) the Software and any copies, custom versions, modifications, or updates of the Software, (ii) all related documentation, and (iii) any trade secrets, know-how, methodologies, and processes related to our Applications, the System, and our other products and services (the "Materials"). The Materials constitute proprietary information and trade secrets of Provider and its licensors, whether or not any portion thereof is or may be the subject of a valid copyright or patent.

8. <u>Legality/Limited License Agreement</u>. For services related to Applications which may allow you to monitor and record inmate or other administrative telephone calls, or transmit or receive inmate electronic messages ("e-mail"); by providing the Application, we make <u>no</u> representation or warranty as to the legality of recording or monitoring inmate or administrative Master Services Agreement - Page 1 of 7

telephone calls or transmitting or receiving inmate e-mail messages. Further, you retain custody and ownership of all recordings, and inmate e-mail messages; however you grant us a perpetual limited license to compile, store, and access recordings or inmate calls and access inmate e-mail messages for purposes of (i) complying with the requests of officials at the Facility, (ii) disclosing information to requesting law enforcement and correctional officials as they may require for investigative, penological or public safety purposes, (iii) performing billing and collection functions, or (iv) maintaining equipment and quality control purposes. This license does not apply to recordings of inmate calls or e-mail messages with their attorneys or to recordings or e-mail messages protected from disclosure by other applicable privileges.

9. <u>Confidentiality</u>. The System, Applications, and related call records and information (the "Confidential Information") shall at all times remain confidential to Provider. You agree that you will not disclose such Confidential Information to any third party without our prior written consent. Because you will be able to access confidential information of third parties that is protected by certain federal and state privacy laws through the Software and Applications, you shall only access the Software with computer systems that have effective firewall and anti-virus protection.

10. <u>Indemnification</u>. To the fullest extent allowed by applicable law but subject to the limitations in this Agreement, each party (the "Indemnifying Party") will, and does hereby agree to, defend, indemnify and hold harmless the other party (the "Indemnified Party") from and against any loss, cost, claim, liability, damage, and expense (including, without limitation, reasonable attorney's fees and expenses) brought or claimed by third parties or by the Indemnified Party (collectively, "Claims") arising out of (i) a breach of either party's representations, warranties and/or covenants contained herein or (ii) the gross negligence or willful misconduct of, or intellectual property infringement or alleged intellectual property infringement by, the Indemnifying Party and/or its employees, agents, or contractors in the performance of this Agreement. The Indemnified Party shall notify the Indemnifying Party promptly in writing of any Claims for which the Indemnified Party alleges that the Indemnifying Party is responsible under this section and the Indemnifying Party shall hereupon tender the defense of such Claims to the Indemnifying Party. The Indemnified Party shall cooperate in every reasonable manner with the defense or settlement of such Claims at the Indemnifying Party's expense. The Indemnifying Party shall not be liable under this section for settlements of Claims finalized solely by the Indemnified Party unless the Indemnifying Party has approved such settlement in advance or unless the defense of such Claims has been tendered to the Indemnifying Party in writing and the Indemnifying Party has failed to promptly undertake the defense.

11. <u>Insurance</u>. We maintain comprehensive general liability insurance having limits of not less than \$2,000,000.00 in the aggregate. You agree to provide us with reasonable and timely written notice of any claim, demand, or cause of action made or brought against you arising out of or related to the utilization of the Applications and the System. We have the right to defend any such claim, demand, or cause of action at our sole cost and expense and within our sole and exclusive discretion. You agree not to compromise or settle any claim or cause of action arising out of or related to the utilization of the Applications or System without our prior written consent, and you are required to assist us with our defense of any such claim, demand, or cause of action.

12. Default and Termination. If either party defaults in the performance of any obligation under this Agreement, then the non-defaulting party shall give the defaulting party written notice of its default setting forth with specificity the nature of the default. If the defaulting party fails to cure its default within thirty (30) days after receipt of the notice of default, then the non-defaulting party shall have the right to terminate this Agreement upon thirty (30) days written notice and pursue all other remedies available to the non-defaulting party, either at law or in equity. Notwithstanding the foregoing, the thirty (30) day cure period shall be extended to ninety (90) days if the default is not reasonably susceptible to cure within such thirty (30) day period, but only if the defaulting party has begun to cure the default during the thirty (30) day period and diligently pursues the cure of such default. Notwithstanding the foregoing, if you breach your obligations in the section entitled "Confidentiality", then we shall have the right to terminate this Agreement immediately.

13. <u>Limitation of Liability</u>. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, NEITHER PARTY SHALL HAVE ANY LIABILITY FOR INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, LOSS OF PROFITS OR INCOME, LOST OR CORRUPTED DATA, OR LOSS OF USE OR OTHER BENEFITS, HOWSOEVER CAUSED AND EVEN IF DUE TO THE PARTY'S NEGLIGENCE, BREACH OF CONTRACT, OR OTHER FAULT, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR AGGREGATE LIABILITY TO YOU RELATING TO OR ARISING OUT OF THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT WE PAID YOU DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE DATE THE CLAIM AROSE.

14. <u>Uncontrollable Circumstance</u>. We reserve the right to renegotiate or terminate this Agreement upon sixty (60) days advance written notice if circumstances other than those under our control related to the Facilities (including, without limitation, changes in rates, regulations, or operations mandated by law; material reduction in inmate population or capacity; material changes in jail policy or economic conditions; acts of God; actions you take for security reasons (such as lock-downs)) negatively impact our business; however, we shall not unreasonably exercise such right. Further, Customer acknowledges that Provider's provision of the services is subject to certain federal, state or local regulatory requirements and restrictions which are subject to change from time-to-time and nothing contained herein to the contrary shall restrict Provider from taking any steps necessary to perform in compliance therewith.

15. <u>Injunctive Relief</u>. Both parties agree that a breach of any of the obligations set forth in the sections entitled "Software License," "Ownership and Use," and "Confidentiality" would irreparably damage and create undue hardships for the other party. Therefore, the non-breaching party shall be entitled to immediate court ordered injunctive relief to stop any apparent breach of such sections, such remedy being in addition to any other remedies available to such non-breaching party.

16. <u>Force Majeure</u>. Either party may be excused from performance under this Agreement to the extent that performance is prevented by any act of God, war, civil disturbance, terrorism, strikes, supply or market, failure of a third party's performance, failure, fluctuation or non-availability of electrical power, heat, light, air conditioning or telecommunications equipment, other equipment failure or similar event beyond its reasonable control; provided, however that the affected party shall use reasonable efforts to remove such causes of non-performance.

17. <u>Notices</u>. Any notice or demand made by either party under the terms of this Agreement or under any statute shall be in writing and shall be given by personal delivery; registered or certified U.S. mail, postage prepaid; or commercial courier delivery service, to the address below the party's signature below, or to such other address as a party may designate by written notice in compliance with this section. Notices shall be deemed delivered as follows: personal delivery – upon receipt; U.S. mail – five days after deposit; and courier – when delivered as shown by courier records.

18. Miscellaneous. This Agreement shall be governed by and construed in accordance with the laws of the State of Texas. No waiver by either party of any event of default under this Agreement shall operate as a waiver of any subsequent default under the terms of this Agreement. If any provision of this Agreement is held to be invalid or unenforceable, the validity or enforceability of the other provisions shall remain unaffected. This Agreement shall be binding upon and inure to the benefit of Provider and Customer and their respective successors and permitted assigns. Except for assignments to our affiliates or to any entity that succeeds to our business in connection with a merger or acquisition, neither party may assign this Agreement without the prior written consent of the other party. Each signatory to this Agreement warrants and represents that he or she has the unrestricted right and requisite authority to enter into and execute this Agreement, to bind his or her respective party, and to authorize the installation and operation of the System. Provider and Customer each shall comply, at its own expense, with all applicable laws and regulations in the performance of their respective obligations under this Agreement and otherwise in their operations. Nothing in this Agreement shall be deemed or construed by the parties or any other entity to create an agency, partnership, or joint venture between Customer and Provider. This Agreement cannot be modified orally and can only be modified by a written instrument signed by all parties. The parties' rights and obligations, which by their nature would extend beyond the termination, cancellation, or expiration of this Agreement, shall survive such termination, cancellation, or expiration (including, without limitation, any payment obligations for services or equipment received prior to such termination, cancellation, or expiration). This Agreement may be executed in counterparts, each of which shall be fully effective as an original, and all of which together shall constitute one and the same instrument. This Agreement, together with the exhibits and Schedules, constitutes the entire agreement of the parties regarding the subject matter set forth herein and supersedes any prior or contemporaneous oral or written agreements or guarantees regarding the subject matter set forth herein.

EXECUTED as of the Effective Date.

CUSTOMER:	PROVIDER
Polk County Sheriff's Office	Evercom Systems, Inc.
By: B.S.Mure	By: John Jerola
Name: Timothy G. Moneo	Namie: <u>John (). Viola</u> (
Title: Sheriff	Title Vice President and General Manager
Date: 11-30-2007	Date: 12-7-07
Customer's Notice Address:	Provider's Notice Address
200 Polk Co. Plaza Balsam Lake, WI 54810	14651 Dallas Parkway, Suite 600 Dallas, Texas 75254 Attention: General Counsel
	Provider's Payment Address:
	14651 Dallas Parkway, Suite 600 Dallas, Texas 75254 Attention: Accounts Receivable

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Schedule Polk County Sheriff's Office (WI)

This Schedule is between Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company ("we" or "Provider"), and Polk County Sheriff's Office ("you" or "Customer") and is part of and governed by the Master Services Agreement (the "Agreement") executed by the parties. The terms and conditions of the Agreement are incorporated herein by reference. This Schedule shall be coterminous with the Agreement ("Schedule Effective Date").

A. Applications. We will provide the following Applications:

CALL MANAGEMENT SERVICE

DESCRIPTION:

Secure Call Platform: Secure Call Platform ("SCP") provides, through its centralized net centric, VOIP, digital transmitted system, automatic placement of calls by inmates without the need for conventional live operator services. In addition, SCP provides the capability to (a) monitor and record inmate calls, (b) mark certain numbers as private to disable the monitoring and recording function, (c) automatically limit the duration of each call to a certain period designated by us, (d) maintain call detail records in accordance with our standard practices, (e) automatically shut the System on or off, and (f) allow free calls to the extent required by applicable law. We will be responsible for all billing and collections of inmate calling charges but may contract with third parties to perform such functions. SCP will be provided at the Facilities specified in the chart below.

COMPENSATION:

<u>Collect Calls</u>. We will pay you commission (the "Commission") in the amount of the applicable Collect Commission Percentage (as specified in the chart below) of the applicable revenue base (as specified in the chart below) that we earn through the completion of collect calls placed from the Facilities. "Gross Revenue" means all charges billed by us relating to collect calls placed from the Facilities. Gross Revenue may be verified by the detailed call records maintained by us, without any deduction or credit for bad debt or for billed calls that for any reason are not collected. Regulatory required and other items such as federal, state and local charges and taxes and fees are excluded. We shall remit the Commission for a calendar month to you on or before the 30th day after the end of the calendar month in which the calls where made (the "Payment Date"). All Commission payments shall be final and binding upon you unless we receive written objection within sixty (60) days after the Payment Date. Your payment address is as set forth in the signature block below. You shall notify us in writing at least sixty (60) days prior to a Payment Date of any change in your payment address.

Local = \$3.00 IntraL= \$3.00 + .50/minute IntraL + \$3.50 + .60/minute Inter St. + \$3.65+ .75/minute

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Type of Call Management Service	Collect Commission Percentage	Revenue Base for Calculation of Commission	Payment Address
olk County Sheriff's Office 00 Polk Co. Plaza alsam Lake, WI 54810	SCP	44%	Gross	Same

CENTRALIZED NET CENTRIC, VOIP, DIGITAL TRANSMITTED CALL MANAGEMENT SYSTEM

DESCRIPTION:

Secure Calling Platform User Interface. We will provide you with the Software regarding the Secure Calling Platform Interface ("S-Gate User Interface") which may be used only on computers and other equipment that meets or exceeds the specifications in the chart below, which we may amend from time to time ("Compatible Equipment"), for a total of 5 licensed users. Customer represents that (i) it will be responsible for distributing and assigning licenses to its end users; (ii) it will use the SCP User Interface for lawful purposes and shall not transmit, retransmit or store material in violation of any federal or state laws or regulation; and (iii) it will monitor and ensure that its licensed end users comply as directed herein.

WORKSTATION REQUIREMENTS		
Processor	Personal computer (PC) with a minimum 1 gigahertz (GHz) or processor clock speed recommended; Intel Pentium/Celeron family, or AMD K6/Athlon/Duron family, or compatible processor recommended higher	
Operating System	Windows XP	
Browser Microsoft Internet Explorer 6.0 or better Memory At least 128 megabytes (MB) of RAM; 256 MB for optimum speed		

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Drive	CD-ROM or DVD drive
Display	Super VGA (1,024 x 768) or higher-resolution video adapter and monitor
Peripherals	Keyboard and Microsoft Mouse or compatible pointing device
	INTERNET ACCESS REQUIREMENTS
DSL or Cable Modern	Data Rate: 1.5 Megbits downstream and 384Kbits upstream, minimum NOTE: You are required and responsible for obtaining and installing anti-virus and firewall protection software for connectivity to and from the Internet.

SERVICE LEVEL AGREEMENT

We agree to repair and maintain the System in good operating condition (ordinary wear and tear excepted), including, without limitation, furnishing all parts and labor. All such maintenance shall be conducted in accordance with the service levels in items 1 through 10 below. All such maintenance shall be provided at our sole cost and expense unless necessitated by any misuse of, or destruction, damage, or vandalism to any premises equipment by you (not inmates at the Facilities), in which case, we may recoup the cost of such repair and maintenance through either a Commission deduction or direct invoicing, at our option. You agree to promptly notify us in writing after discovering any misuse of, or destruction, damage, or vandalism to, the said equipment. If any portion of the System is interfaced with other devices or software owned or used by you or a third party, then we shall have no obligation to repair or maintain such other devices or software. This SERVICE LEVEL AGREEMENT does not apply to any provided *Operworkstation*(s) (see below). For the services contemplated hereunder, we may provide, based upon the facilities requirements, two types of workstations (personal computer/desktop/laptop/terminal): The "*Operworkstation*" is an open non-secured workstation which permits administrative user rights for facility personnel and allows the facilities an ability to add additional third party software. Ownership of the *Operworkstation* to provide any technical and field support services for an *Operworkstation*. CUSTOMER IS SOLELY RESPONSIBLE FOR THE MAINTENANCE OF ANY *OPENWORKSTATION(S)*."

1. <u>Outage Report: Technical Support</u>. If either of the following occurs: (a) you experience a System outage or malfunction or (b) the System requires maintenance (each a "System Event"), then you will promptly report the System Event to our Technical Support Department ("Technical Support"). You may contact Technical Support 24 hours a day, seven days a week (except in the event of planned or emergency outages) by telephone at 866-558-2323, by email at TechnicalSupport@Evercom.net, or by facsimile at 800-368-3168. We will provide you commercially reasonable notice, when practical, prior to any Technical Support outage. For your calls to Technical Support, the average monthly call answer time is generally 120 seconds or less, provided however, that we will endeavor (but will not be obligated) to achieve an average monthly call answer time of 30 seconds.

2. <u>Priority Classifications</u>. Upon receipt of your report of a System Event, Technical Support will classify the System Event as one of the following four priority levels:

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Γ	"Priority 1"	60% or more of the functionality of the System is adversely affected by the System Event
	"Priority 2"	30%-59% of the functionality of the System is adversely affected by the System Event
	"Priority 3"	5%-29% of the functionality of the System is adversely affected by the System Event
	"Priority 4"	Less than 5% of the functionality of the System is adversely affected by the System Event

3. <u>Response Times</u>. After receipt notice of the System Event, we will respond to the System Event within the following time periods with a 95% or greater rate of accuracy:

Priority 1	4 hours
Priority 2	12 hours
Priority 3	24 hours
Priority 4	36 hours

4. <u>Response Process</u>. In the event of a System Event, where the equipment is located on Customer premises, Technical Support will either initiate remote diagnosis and correction of the System Event or dispatch a field technician to the Facility (in which case the applicable regional dispatcher will contact you with the technician's estimated time of arrival), as necessary. In the event of a System Event occurs in the centralized SCP system, technical support will initiate remote diagnosis and correction of the System Event.

5. <u>Performance of Service</u>. All of our repair and maintenance of the System will be done in a good and workmanlike manner at no cost to you except as may be otherwise set forth in the Agreement. Any requested modification or upgrade to the System that is agreed upon by you and us may be subject to a charge as set forth in the Agreement and will be implemented within the time period agreed by the parties.

6. <u>Escalation Contacts</u>. Your account will be monitored by the applicable Territory Manager and Regional Service Manager. In addition, you may use the following escalation list if our response time exceeds 36 hours: first to the Technical Support Manager or Regional Service Manager, as applicable, then to the Director of Field Services, then to the Executive Director, Service.

7. <u>Notice of Resolution</u>. After receiving internal notification that a Priority 1 System Event has been resolved, a member of our management team will contact you to confirm resolution. For a Priority 2 or 3 System Event, a member of our customer satisfaction team will confirm resolution.

8. Monitoring. We will monitor our back office and validation systems 24 hours a day, seven days a week.

9. <u>Required IGR</u>. You are responsible for providing a dedicated isolated grounded receptacle ("IGR") for use in connection with the primary System. Upon request we will provide you with the specifications for the IGR. If you are unable to or do not provide the IGR, then we will provide the IGR on a time and materials basis at the installer's then-current billing rates, provided that we are not responsible for any delay caused by your failure to provide the IGR.

10. End-User Billing Services and Customer Care. Our Correctional Billing Services division will maintain dedicated customer service representatives to handle end-user issues such as call blocking or unblocking and setting up end-user payment accounts. The customer service representatives will be available during reasonable business hours Monday through Saturday by telephone at 800-844-6591, by email at Support@CorrectionalBillingServices.com, and by facsimile at 800-578-2627. In addition, we will maintain an automated inquiry system on a toll-free customer service phone line that will be available to end-users 24 hours a day, 7 days a week to provide basic information and handle most routine activities. We will also accept payments from end-users by credit card, check, and cash deposit (such as by money order or Western Union transfer).

PREPAID CALLING CARDS

DESCRIPTION:

Upon receipt of your written request, we will provide you with inmate prepaid calling cards for resale to inmates at the Facilities specified in the chart below. Prepaid calling cards are not returnable or refundable; all sales are final. Each prepaid calling card will be valid for no more than six (6) months from the date we activate it. The cards are subject to applicable local, state, and federal taxes plus any applicable per call surcharge fee on non-local calls. If you authorize us, we will deal with your third party commissary operator ("Commissary Operator") for the sole purpose of selling prepaid calling cards to you. If that is the case, you shall notify us in writing of any change in the identity of the Commissary Operator, which change shall be effective on the date that we receive the notice. Notwithstanding anything to the contrary, you will remain primarily liable for the payment for prepaid cards sold to Commissary Operator on your behalf.

The face value of the cards less the applicable percentage specified in the chart below shall be due and payable within thrity (30) days after the invoice date. After such thirty (30) day period, then we reserve the right to charge interest on the overdue amount at the lower of (a) fifteen percent (15%) per annum or (b) the maximum rate allowed by law and to deduct the invoice price of the cards plus any accrued interest from any amounts we owe you until paid in full.

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Percentage
Polk County Sheriff's Office	30%
200 Polk Co. Plaza	
Balsam Lake, WI 54810	

VOICE MAIL

DESCRIPTION:

The Voice Mail application provides a secure, password protected communication vehicle for inmates and friends & family members. The application uses the existing phone system and all voice mail messages can be recorded and reviewed in the same manner as the phone services provided. The service can be terminated at will for particular inmates. No additional equipment is provided with this application.

COMPENSATION:

A \$1.50 transaction fee plus applicable taxes will be charged to the end-user for each message delivered.

Exhibit A: Customer Statement of Work

Polk County Sheriff's Office (WI)

This Customer Statement of Work is made part hereto and governed by the Master Services Agreement (the "Agreement") executed between Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company ("we" or "Provider"), and Polk County Sheriff's Office ("you" or "Customer"). The terms and conditions of said Agreement are incorporated herein by reference. This Customer Statement of Work shall be coterminous with the Agreement.

A. <u>Applications.</u> The parties agree that the Applications listed in the Service Schedule or below shall be provided and in accordance with the Service Level Agreements as described in the applicable section of the Service Schedule to the Agreement.

B. Equipment. We will provide the following equipment/Applications in connection with the services:

3-way Detection **Dual Tone Multi Freq Detection Positive Acceptance Detection True Number Validation** Anywhere Acceptance Pre-Paid Calling Card Pre-Paid Collect Voice Mail **Covert Alert** Crimetip Customer Support Centers In Field Technical Support Service Ticket Commisions Access Staff Training Services **Technical Support Center** 2 Panamax-towermax DS 25 Lightning Protection 2 MLLT1 2 4 - KSU - 4 Outlet Surge Suppressor 2 ADTRAN 924 5 Allotted S-gate Licenses 2 Year Vault - 6 SCN Storage Months IA 14 Wintel Visitation Phones **Telephone Equipment** 1 **TDD** phone

UNLESS OTHERWISE EXPRESSLY SET FORTH IN WRITING IN THIS SCHEDULE, NO APPLICATIONS, EQUIPMENT, INSTALLATION AND SPECIAL REQUIREMENTS OTHER THAN THOSE STATED ABOVE WILL BE PROVIDED; NO ORAL AGREEMENTS OR STATEMENTS ARE BINDING.

EXECUTED as of the Schedule Effective Date.

CUSTOMER:	PROVIDER
Polk County Sheriff's Office	Evercom Systems, Inc.
By: Kr.J.Muse Name: <u>Timothy G. Moose</u> Title: <u>Shanifi</u>	By: Name: John J. Viola Title: Vice-President and General Manager

WEEKDAY RATE FOR (HBG0A) POLK CO. JAIL, WI

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Polk County (WI) A000706

FIRST AMENDMENT TO MASTER SERVICES AGREEMENT

This **First Amendment** ("First Amendment") is effective as of the last date signed by either party ("First Amendment Effective Date") and amends and supplements that certain Master Services Agreement by and between Securus Technologies, Inc. ("we," "us," or "Provider") and Polk County Sheriff's Office ("you" or "Customer") dated December 7, 2007 (the "Agreement").

WHEREAS Customer and Provider are parties to the Agreement and desire to amend the terms as stated herein;

NOW, THEREFORE, as of the First Amendment Effective Date and in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. <u>Term</u>. This First Amendment shall commence on the First Amendment Effective Date and shall remain in effect through the Term of the Agreement.

2. <u>Additional Applications</u>. As of the First Amendment Effective Date, the following Applications are added to the Agreement:

INMATE DEBIT

DESCRIPTION:

A Debit account is a prepaid, inmate-owned account used to pay for inmate telephone calls. A Debit account is funded by transfer of inmate's facility trust/commissary account funds to inmate's Debit account. Provider will also allow inmate friends and family members to fund an inmate's Debit account via multiple points-of-sale. Funds deposited by friends and family members into an inmate's Debit account become property of the inmate. Provider establishes inmate Debit accounts which are associated with the inmate's Personal Identification Number ("PIN"). Provider requires inmate to key in his/her PIN at the beginning of every Debit call to complete the call and pay for the call using the inmate's Debit account. Customer agrees to have the Debit module of Provider's SCP Call Management System enabled for the Facilities to offer Debit account to inmates. Customer agrees to use Provider's SCP User Interface or utilize integration with Customer's trust account system to process inmate's fund transfer requests. Notwithstanding, Provider will not be responsible for any delays due to (i) Customer's failure to perform any of its obligations for the project; (ii) any of Customer's vendors' failure to perform any of its obligations for the project; or (iii) circumstances outside of Provider's control.

INVOICING AND COMPENSATION:

Provider will invoice Customer on a weekly basis for all funding amounts transferred from inmates' facility trust/commissary accounts to Inmate Debit accounts. The invoice will be due and payable upon receipt. Provider will pay Customer a 30% commission on the revenue that Provider earns through the completion of Debit calls, **excluding revenue from interstate calls***, placed from Customer's Facility(s). Provider reserves the right to deduct call credits from usage. Provider will remit the commission for a calendar month to Customer on or before the 30th day after the end of the calendar month in which the Debit calls were made (the "Payment Date"). All commission payments will be final and binding upon Customer unless Provider receives written objection within 60 days after the Payment Date.

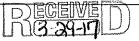
*Notwithstanding anything to the contrary contained in the Agreement, in accordance with Federal Communications Commission 47 CFR Part 64 [WC Docket No. 12-375; FCC 13-113] – Rates for Interstate Calling Services - effective February 11, 2014, no commission will be paid on revenues earned through the completion of interstate calls of any type placed from the Facility(s).

COMMISSARY ORDER BY PHONE

DESCRIPTION:

Commissary Order by Phone allows an inmate to order and purchase commissary Items using the inmate phone system by selecting an additional menu option on the phone system. Customer's commissary operator provides an interactive voice response system ("IVR") and a speed-dial number (800#) into the commissary's IVR. Customer hereby requests that Provider work with Stellar to set up and activate Commissary Order by Phone at the Facility.

Page 1 of 2 © SECURUS Technologies, Inc. - Proprietary & Confidential



3. <u>FCC Rate Order</u>. Notwithstanding anything to the contrary contained in the Agreement, in accordance with Federal Communications Commission 47 CFR Part 64 [WC Docket No. 12-375; FCC 13-113] – Rates for Interstate Calling Services - effective as of February 11, 2014, the Agreement shall be modified to reflect that no commission shall be paid on revenues earned through the completion of interstate calls of any type, and the discount percentage for prepaid calling cards shall be reduced by the applicable percentage attributable to interstate calling revenue from Customer's Facility.

4. <u>Address Change</u>. Provider's Notice and Payment addresses are hereby changed to the following:

Notice Address:

Payment Address:

4000 International Parkway Carroliton, Texas 75007 Attention: General Counsel Phone: (972) 277-0335 4000 International Parkway Carrollton, Texas 75007 Attention: Accounts Payable Phone: (972) 277-0335

5. Except as expressly amended by this First Amendment, all of the terms, conditions and provisions of the Agreement shall remain in full force and effect.

EXECUTED as of the First Amendment Effective Date.

CUSTOMER:	PROVIDER:	
Polk County Sheriff's Office	Securus Technologies, Inc.	
By: Name: Preve M. W. M. Norm Title: Sheriff Date: 3/29/17	By: \underline{MM} Name: Robert Pickens Title: President Date: $\underline{4 - 2 - 2017}$	
Br. Chillenty hle tients		

Please return signed contract to:

4000 International Parkway Carrollton, Texas 75007 Attention: Contracts Administrator Phone: (972) 277-0300

Approved as to Form:

s/Jeffrey B. Fuge, Polk County Corporation Counsel

Jeffrey B. Fuge Polk County Corporation Counsel Dated: March 28, 2017



POLK COUNTY (WI) A000706

SECOND AMENDMENT TO MASTER SERVICES AGREEMENT

This **SECOND AMENDMENT** ("Second Amendment") is effective as of the last date signed by either party ("Second Amendment Effective Date") and amends and supplements that certain Master Services Agreement by and between Securus Technologies, Inc. ("we," "us," or "Provider") and Polk County Sheriff's Office ("you" or "Customer") dated December 7, 2007, as subsequently amended (collectively, the "Agreement").

WHEREAS Customer and Provider are parties to the Agreement and desire to amend the terms as stated herein;

NOW, THEREFORE, as of the Second Amendment Effective Date and in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. <u>Term</u>. This Second Amendment shall commence on the Second Amendment Effective Date and shall remain in effect through the Term of the Agreement. Further, the Term of the Agreement shall be extended by an additional 60 months, with a modified end date of November 30, 2023. Unless one party delivers to the other written notice of non-renewal at least 90 days before the end of the then current term, the Agreement will automatically renew for up to two successive periods of 12 months each. Notwithstanding anything to the contrary, the terms and conditions of the Agreement shall continue to apply for so long as we continue to provide the Applications to you after the expiration or earlier termination of this Agreement.

2. <u>Debit Commission Percentage Change</u>. As of the first day of the month following the Second Amendment Effective Date, the debit commission percentage in the <u>INVOICING AND COMPENSATION SECTION</u> on page 1 of the First Amendment of the Agreement is changed from 30% to 44%. Commissions are paid in one-month arrears and are not subject to retroactive payments or adjustments for failure to provide timely notice of address changes. Notwithstanding anything to the contrary contained in the Agreement, no commission will be paid on revenues earned through the completion of interstate calls of any type placed from the Facility(s).

3. <u>Prepaid Calling Card Discount Percentage Change</u>. As of the first day of the month following the Second Amendment Effective Date, the <u>FACILITIES AND RELATED SPECIFICATIONS</u> chart on page 6 of the Agreement is deleted in its entirety and replaced with the following:

Facility Name and Address	Discount Percentage
Polk County Sheriff's Office 200 Polk Co. Plaza Balsam Lake, WI 54810	44%*

*Less the percentage of revenue at the Facility(s) that is generated by interstate calls.

4. <u>Video Visitation</u>. In addition to the installation, maintenance and services of telecommunications equipment at the Facility(s) pursuant to this Agreement, Provider will deploy a Video Visitation System at the Facility(s) during the Term of the Agreement as more fully set forth in Video Visitation Schedule, attached hereto and incorporated herein by reference.

5. <u>ConnectUs Inmate Service Platform</u>. Provider will install and provision the Provider's ConnectUs Inmate Service Platform, which will be configured with the applications set forth in the Schedule for ConnectUs Inmate Service Platform, attached hereto and incorporated herein by reference.

6. <u>Technology Grant</u>. On the first day of the month following the Second Amendment Effective Date, we will provide you with a fund in the amount of \$20,000 from which you may draw to pay for jail management system integration costs associated with the Agreement (the "Technology Grant"). The Technology Grant may not be used for any other purpose. The Technology Grant will be furnished and may be used for purchases made during the Term. Any amount

remaining in the fund at the expiration of the Term or earlier termination of this Agreement is forfeited and will no longer be available. All Technology Grant payments will be final and binding upon you unless we receive written objection within 60 days after the payment has been made to the fund.

7. <u>Provision of Booking Phone</u>. As a courtesy, we will provide you with a phone to be located in the booking area of your Facility that allows for free 3-minute phone calls.

8. <u>Private Number Designation</u>. We will continue to provide you with the ability to designate certain numbers (for example, attorney or clergy numbers) as "Private" within our Secure Call Platform. Calls to numbers designated as Private will not be recorded by us. Although we will maintain your Private list within our Secure Call Platform, <u>you acknowledge and agree that you will have the sole discretion, authority, and responsibility for designating numbers as Private, and that we have no discretion, authority, or responsibility for making such designations, unless done so at your instruction</u>. Further, to the fullest extent allowed by applicable law, you and/or your employees, agents, or contractors agree to be responsible for any loss, cost, claim, liability, damage, and expense (including, without limitation, reasonable attorney's fees and expenses) arising out of the recording or monitoring of calls to numbers that should have been, but were not, designated by you as Private.

9. Except as expressly amended by this Second Amendment, all of the terms, conditions and provisions of the Agreement shall remain in full force and effect.

EXECUTED as of the Second Amendment Effective Date.

<u>CUSTOMER</u> :		PROVIDER:		
Polk County Sheriff's Office		Securus Technologies, Inc.		
Ву: _	ALR	By:		
Name: _	Peter Johnson	Name:	Robert Pickens	
Title:	Sheriff	Title:	President and Chief Executive Officer	
Date:	05/04/2018	Date:		

Please return signed contract to:

4000 International Parkway Carrollton, Texas 75007 Attention: Contracts Administrator Phone: (972) 277-0300



Schedule: SECURUS VIDEO VISITATION POLK COUNTY (WI) A000706

This Securus Video Visitation Schedule is made part of and governed by the Master Services Agreement (the "Agreement") executed between Securus Technologies, Inc. ("we" or "Provider" or "Securus") and Polk County Sheriff's Office ("you" or "Customer"). The terms and conditions of the Agreement are incorporated herein by reference. This Schedule will be coterminous with the Agreement ("Schedule Effective Date").

In addition to the Applications otherwise being provided to Customer pursuant to the Agreement, Provider will deploy a Video Visitation System as specified in Attachment 1 at the Facility(s) during the Term of the Agreement.

TERMS:

Provider will charge Securus Video Visitation session charges that are in compliance with state and federal regulatory requirements, and Provider may impose time limitations on Video Visitation sessions at its discretion; provided, however, that Provider reserves the right, at its sole option, to (i) offer promotional pricing, (ii) offer monthly flat rate subscription services, which would allow for unlimited monthly remote visits (certain restrictions may apply), and (iii) to extend the duration of visitation sessions. If Customer wishes to offer free sessions for any reason other than as allowed pursuant to the Agreement, a session charge equal to the then-current session rate, plus applicable taxes/fees/surcharges, will apply and will be invoiced to Customer. As used herein, "remote" Video Visitation sessions will mean sessions where the inmate's visitor is visiting from a location not on Customer's premises. "On-site" Video Visitation sessions where the inmate's visitor is visitor is visiting from a terminal located on Customer's premises.

Customer will allow Provider to market and promote the use of the Video Visitation System to the inmates, in-person visitors, phone call participants and potential friends and family end users of the System by allowing Provider to (a) distribute Securus' promotional literature in the Facility's visitation lobby; (b) unless otherwise prohibited by Customer's telephone service contract, add a recording to the IVR phone system promoting Securus Video Visitation Services to phone call participants; and (c) issue a joint press release regarding the execution of this agreement by both parties. All Video Visitation sessions must be scheduled online by the visitor by accessing Provider's website at <u>www.securustech.net</u>.

If applicable, all recorded Video Visitation sessions will have a standard retention of 30 days from the recording date. It is the responsibility of Customer to remove any desired recordings from the housing location for permanent storage within 30 days of their recordings as they may be permanently deleted by Provider after that time. Provider is not responsible for the loss or quality of any such recordings or the deletion of such recordings after 30 days. Further, it is Customer's sole responsibility to (i) establish and communicate its policies regarding the monitoring and/or recording of private visits (i.e., attorney/client visits, clergy visits or other visits approved and implemented by Customer), and (ii) provide for appropriate accommodations to allow for non-recorded visits, as necessary.

The upfront and recurring operational costs for the deployment, management and support of the Video Visitation System are set forth in the Sales Order Form contained in Attachment 1 hereto (the "Total Costs"). Customer, at its option, may either elect to pay the Total Costs itself or have Provider pay the Total Costs by choosing one of the following options (place a check ("√" or "X") next to option selected):

- Option 1: Customer elects to pay all of the Total Costs set forth in Attachment 1 hereto. By choosing this option, the four additional requirements listed under Option 2 will not apply.
- ☑ <u>Option 2</u>: Customer elects to have Provider pay the Total Costs set forth in Attachment 1. By choosing this option, Customer agrees to implement the following additional requirements (which are designed to (i) maximize the full utilization of the Video Visitation System at the Facility(s), (ii) assist Customer in maximizing the scheduling System Software, (iii) improve and automate manual visitation processes, (iv) increase officer safety, (v) maximize the options to the inmates and public to conduct visitation, and (vi) thus allow Provider to recover the total costs over time):
 - 1. Customer agrees that Video Visitation must be available for paid remote sessions seven days a week for a minimum of 80 hours per Video Visitation terminal per week.

- 2. Customer will allow inmates to conduct remote visits without quantity limits other than for punishment for individual inmate misbehavior.
- 3. All on-site Video Visitation sessions will be required to be scheduled at least 24 hours in advance, where practicable.
- 4. Within 6 months following deployment of the Video Visitation System, Customer will endeavor to reach at least one remote paid Video Visitation session per inmate per month.

Further, because Customer elects to have Provider fund the Total Cost identified on the attached Sales Order Form, if the Agreement is terminated for any reason before the end of the Term, Customer will refund the prorated amount of the Total Cost as set forth in the attached Sales Order Form. Customer will pay such refund within 10 days after such termination, or, at Provider's election, Provider may deduct the refund from any Commission owed to Customer.

Notwithstanding anything to the contrary, the parties acknowledge that the provision of the Video Visitation services hereunder is based on Customer's estimated Average Daily Population and a minimum of one remote paid visit per inmate per month. Therefore, if the number of remote paid visits averages less than one per inmate per month, Provider reserves the right, no sooner than 12 months after the execution of this Agreement, to discontinue the services.

Customer is responsible for all Jail Management System (JMS) and Commissary integration fees as well as electrical installation, unless otherwise specified in Attachment 1.

<u>WARRANTY</u>: Provider warrants that the services it provides as contemplated in and by this Schedule will be performed in a good and workmanlike manner consistent with industry standards and practices. Provider further warrants that its agent(s) and/or employee(s) utilized by it in the performance of its obligations under this Schedule will be qualified to perform the contracted services. Should any errors or omissions arise in the rendering of the services under this Schedule, Provider will undertake to correct such errors or omissions within a reasonable time period. If Customer purchases from Provider any hardware components in connection with the services hereunder ("Hardware Components"), Provider warrants such components to be free from material defects under normal use, maintenance and service for a period of 12 months from the date of installation of the Hardware Components. This warranty will be conditional on Customer's compliance with the provisions of this Warranty section.

Provider makes no warranty with respect to low performance, damages or defects in any Hardware Component caused by misuse, misapplication, neglect or accident, nor does Company make any warranty as to any Hardware Component that has been repaired or altered in any way, which, in the sole judgment of Provider affects the performance or purpose for which the Hardware Component was manufactured.

When applicable, Provider will provide the required replacement parts and components free of charge.

THE WARRANTY OBLIGATIONS OF PROVIDER WITH RESPECT TO THE HARDWARE COMPONENTS ARE STRICTLY LIMITED TO THE REPLACEMENT OF ANY DEFECTIVE HARDWARE COMPONENT. IN NO EVENT AND UNDER NO CIRCUMSTANCES WILL THE LIABILITY OF PROVIDER EXCEED THE UNIT PRICE PAID BY CUSTOMER FOR ANY DEFECTIVE HARDWARE COMPONENT OR PART THEREOF.

EXCEPT AS EXPRESSLY SET FORTH HEREIN OR IN A SCHEDULE TO THE AGREEMENT, THE SERVICES AND ANY HARDWARE COMPONENT TO BE PROVIDED HEREUNDER ARE PROVIDED WITHOUT ANY OTHER WARRANTY OR GUARANTY OF ANY KIND AND PROVIDER DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

<u>OWNERSHIP AND USE</u>. The Video Visitation System and Software will at all times remain Provider's sole and exclusive property. Provider (or Provider's licensors, if any) have and will retain all right, title, interest, and ownership in and to (i) the Software and any copies, custom versions, modifications, or updates of the Software, (ii) all related documentation, and (iii) any trade secrets, know-how, methodologies, and processes related to Provider's Applications, the Video Visitation System, and Provider's other products and services (the "Materials"). The Materials constitute proprietary information and trade secrets of Provider and its licensors, whether or not any portion thereof is or may be the subject of a valid copyright or patent.

<u>LEGALITY/LIMITED LICENSE AGREEMENT</u>: For services related to applications which may allow Customer to monitor and record inmate visitation sessions, by providing the application, Provider makes <u>no</u> representation or warranty as to the legality of recording or monitoring such sessions. Customer may utilize settings to disable the monitoring and recording function to prevent monitoring and recording of private sessions (i.e., attorney client privileged communications, clergy visits, etc.) which will be Customer's sole responsibility to identify, approve and disable. Further, Customer retains custody and ownership of all recordings; however Customer grants Provider a perpetual limited license to compile, store, and access recordings for purposes of (i) complying with the requests of officials at the Facility, (ii) disclosing information to requesting law enforcement and correctional officials as they may require for investigative, penological or public safety purposes, (iii) performing billing and collection functions, or (iv) maintaining equipment and quality control purposes. This license does not apply to recordings of inmate visitation sessions with their attorneys or to recordings protected from disclosure by other applicable privileges.

IN WITNESS WHEREOF, the parties have caused this Video Visitation Schedule to be executed as of the Schedule Effective Date by their duly authorized representatives.

CUSTOMER:	PROVIDER:
Polk County Sheriff's Office	Securus Technologies, Inc.
ву:	Ву:
Name: Peter Johnson	Name: Robert Pickens
Title: Sheriff	Title: President and Chief Executive Officer



Schedule: ConnectUs Inmate Service Platform POLK COUNTY (WI) A000706

This Schedule is between Securus Technologies, Inc. ("Provider"), and Polk County Sheriff's Office ("Customer") and is part of and governed by the Master Services Agreement (the "Agreement") between the parties. The terms and conditions of the Agreement are incorporated herein by reference. This Schedule will be coterminous with the Agreement ("Schedule Effective Date").

CONNECTUS INMATE SERVICE PLATFORM

DESCRIPTION:

<u>ConnectUs Inmate Service Platform</u>. ConnectUs is a secure, comprehensive inmate communications and services platform that allows for the consolidation of assorted inmate activities in a single, unified interface with a customized mix of applications ("Applications"). ConnectUs allows inmates to use multiple Applications at the same time and automatically prioritizes scheduled communications events to take precedence over non-scheduled events.

GENERAL TERMS AND CONDITIONS:

1. PROVISION OF SERVICE

Provider will make the following Services available to Customer through its ConnectUs Inmate Service Platform (collectively, the "Service") at the Facility(s) during the Term of the Agreement, subject to the terms of the Agreement, this Schedule and each mutually acceptable written ordering document for the Service executed by both Customer and Provider (each, a "Sales Order Form"): (a) the services ordered by Customer as specified in the Sales Order Form attached hereto as Attachment 1 and incorporated herein by this reference; and (b) any additional services ordered pursuant to a mutually acceptable amendment to the Agreement executed by both Customer and Provider.

2. GRANT OF RIGHTS; OWNERSHIP OF PROPERTY; USE AND RESTRICTIONS

- 2.1 <u>Grant of Rights</u>. Subject to the terms of the Agreement and this Schedule: (a) Provider hereby grants Customer a non-exclusive, non-transferable right during the Term of the Agreement to access and use the Service solely for Customer's internal business purposes as contemplated herein, subject to the Service scope and pricing specified herein and the applicable Sales Order Form; and (b) Customer hereby grants Provider a non-exclusive, non-transferable right to use the electronic data specifically pertaining to Customer and/or its users that is submitted into the Service (collectively, "Customer Data") as necessary for the limited purpose of performing the Service.
- 2.2 <u>Ownership</u>. Provider and its licensors and suppliers own and retain all right, title, and interest in and to the following (collectively, "Provider Property"): (a) the Service and all other software, hardware, technology, documentation, and information provided by Provider in connection with the Service; (b) all ideas, know-how, and techniques that may be developed, conceived, or invented by Provider during its performance under the Agreement; and (c) all worldwide patent, copyright, trade secret, trademark and other intellectual property rights in and to the property described in clauses (a) and (b) above. Except as otherwise expressly authorized herein or by Provider in writing, the non-exclusive use rights set forth in the Agreement are the entirety of Customer's rights in connection with the Provider Property. Customer owns and retains all right, title, and interest in and to the Customer Data and all intellectual property rights therein. Except as otherwise expressly authorized herein or by Customer in writing, the non-exclusive use rights set forth in the Agreement are the entirety of Provider in or by Customer in writing, the non-exclusive use rights set forth in the Agreement are the entirety of Provider's rights in connection with the Customer Data and all intellectual property rights set forth in the Agreement are the entirety of Provider's rights in connection with the Customer Data.
- 2.3 Use and Restrictions.
- (a) Except as expressly permitted under the Agreement or this Schedule, Customer will not directly or indirectly do any of the following: (i) access, use, sell, distribute, sublicense, or commercially exploit any Provider Property or any rights under the Agreement, including without limitation any access or use of any Provider Property; (ii) knowingly introduce any infringing, obscene, libelous, or otherwise unlawful data or material into the Service; (iii) copy, modify, or prepare derivative works based on Provider Property; (iv) reverse engineer, decompile, disassemble, or attempt to derive source code from any Provider Property; or (v) remove, obscure, or alter any

intellectual property right or confidentiality notices or legends appearing in or on any aspect of any Provider Property.

- (b) At Provider's sole and reasonable discretion, certain of the selected Applications will be made available only during times which would not otherwise interfere with the use of Provider's revenue generating Applications and services.
- (c) Applications ordered by Customer may be disabled by Customer at any time during the Term of the Agreement upon written notice to Provider by an authorized representative of Customer; provided, however, Customer will remain responsible for paying the Annual Subscription and Hosting Fee according to the Agreement, this Schedule and Sales Order Form(s) set forth in Attachment 1, unless otherwise agreed by both parties pursuant to a written and signed amendment.
- (d) Provider may deny the publication of certain documents, videos or forms in connection with the Service, if in Provider's sole and reasonable discretion, such materials are in conflict with the provision of Provider's Service hereunder.
- (e) Customer will allow Provider to display videos, documents and digital messages to inmates through ConnectUs to promote Provider's new and existing services, products and features.
- (f) Provider is not responsible and hereby disclaims any liability for any and all content of the third party Applications and any documents, videos or forms published by Customer or from outside sources.
- 3. FEES AND PAYMENT TERMS
- 3.1 Securus will fund the Total Cost identified on the attached Sales Order Form. If the Agreement is terminated for any reason before the end of the Term, Customer will refund the prorated amount of the Total Cost as set forth in the attached Sales Order Form. Customer will pay such refund within 10 days after such termination, or, at Provider's election, Provider may deduct the refund from any Commission owed to Customer.
- 3.2 Provider will deploy its Video Visitation, Inmate Forms (Grievance), Inmate Handbook (.PDF), Inmate Videos (.MP4), Inmate Sick Form and Law Library ConnectUs Applications at no cost to Customer.
- 3.3 Customer will be responsible for all Jail Management System and Commissary integration fees, if applicable, as well as electrical wiring installation.
- 4. WARRANTIES AND LIMITATIONS
- 4.1 Service Warranties.
- (a) Provider warrants that the services it provides as contemplated in and by this Schedule will be performed in a good and workmanlike manner consistent with industry standards and practices. Provider further warrants that its agent(s) and/or employee(s) utilized by it in the performance of its obligations under this Schedule will be qualified to perform the contracted services. Should any errors or omissions arise in the rendering of the services under this Schedule, Provider will undertake to correct such errors or omissions within a reasonable time period. If Customer purchases from Provider any hardware components in connection with the services hereunder ("Hardware Components"), Provider warrants such components to be free from material defects under normal use, maintenance and service for a period of twelve (12) months from the date of installation of the Hardware Components.
- (b) Provider makes no warranty with respect to low performance, damages or defects in any Hardware Component caused by misuse, misapplication, neglect or accident, nor does Provider make any warranty as to any Hardware Component that has been repaired or altered in any way, which, in the sole judgment of Provider affects the performance or purpose for which the Hardware Component was manufactured.
- 4.2 Limitation of Warranty.
- (a) THE WARRANTY OBLIGATIONS OF PROVIDER WITH RESPECT TO THE HARDWARE COMPONENTS ARE STRICTLY LIMITED TO THE REPLACEMENT OF ANY DEFECTIVE HARDWARE COMPONENT. IN NO EVENT AND UNDER NO CIRCUMSTANCES WILL THE LIABILITY OF PROVIDER EXCEED THE UNIT PRICE PAID BY CUSTOMER FOR ANY DEFECTIVE HARDWARE COMPONENT OR PART THEREOF.
- (b) EXCEPT AS EXPRESSLY SET FORTH HEREIN OR IN A SCHEDULE TO THE AGREEMENT, THE SERVICES AND ANY HARDWARE COMPONENT TO BE PROVIDED HEREUNDER ARE PROVIDED WITHOUT ANY OTHER WARRANTY OR GUARANTY OF ANY KIND AND PROVIDER DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

4.3 Professional Responsibility. As between Customer and Provider, Customer assumes full responsibility for the use of information provided through the Application(s) for patient care. Clinical information, if any, in the Applications is intended as a supplement to, and not a substitute for, the knowledge, expertise, and judgment of professional personnel. Customer acknowledges that the professional duty to the patient in providing healthcare services lies solely with the healthcare professional providing patient care services. Provider disclaims liability for the use of any information provided by, or results obtained from, the Applications used by professional personnel. Provider, its affiliates and licensors, are not liable for actions of Customer or its authorized users, which may result in any liability due to malpractice or failure to warn. Provider provides no medical or other professional advice in connection with the Applications and the information contained therein. The parties acknowledge that a licensed professional is responsible for independently reaching any medical or other professional judgment and for any resulting diagnosis and treatments, notwithstanding any use of the Applications by such professional.

EXECUTED as of the Schedule Effective Date.

CUSTOMER:	PROVIDER:			
Polk County Sheriff's Office	Securus Technologies, Inc.			
Ву:	Ву:			
Name:	Name: Robert Pickens			
Title:	Title: President			



Attachment 1

ConnectUs Inmate Service Platform

SALES ORDER FORM

SERVICE DESCRIPTIONS

APPLICATIONS

Through ConnectUs, Provider offers the following Applications. (The Applications specifically ordered by Customer are reflected on the Price Page, which follows.)

Video Visitation Application

The ConnectUs Video Visitation Application provides video face-to-face visits between inmates and the inmates' friends and family members and also allows the inmate to view upcoming scheduled visits using the ConnectUs touch screen. This Application requires an executed agreement between Provider and Customer for Provider's Securus Video Visitation.

Phone Call Application

The ConnectUs Phone Call Application allows inmates to place calls, which go through Provider's centralized Secure Call Platform ("SCP") simply by pressing the Phone Call icon on the touch screen of ConnectUs. This Application requires an executed agreement between Provider and Customer for Provider's SCP Call Platform.

Inmate Forms (Grievance) Application

The Inmate Forms (Grievance) Application facilitates the systematic receipt, routing and categorization of grievance situations and offers a tracking system that improves response times and metrics useful in assessments and resource allocations. Provider will retain and provide Customer access to the data for the term of the Agreement.

Third Party Vendor Commissary Application

The ConnectUs Third Party Vendor Commissary Application provides an automated means for inmates to order commissary goods through Customer's third-party commissary provider.

Website Education Application (URL)

The ConnectUs Website Education Application makes Customer-approved third party educational websites available to inmates.

Inmate Videos Application (.MP4)

The ConnectUs Inmate Videos Application enhances communications with inmates by allowing multiple Customerapproved videos.

Inmate Handbook Application (.PDF)

The ConnectUs Inmate Handbook Application publishes common PDF documents to inmates (e.g., the Inmate Handbook) for up-to-date access to Customer information.

Emergency Visitation Application

The ConnectUs Emergency Visitation Application allows inmates to initiate a request for a video call with Customer staff to report an emergency situation.

Sick Call Application

The ConnectUs Sick Call Application allows inmates to report symptoms to Customer health officials by completing a "sick form" that identifies the inmate's symptoms.

Self-Op Commissary Ordering Application

The ConnectUs Self-Op Commissary Ordering Application allows Customer to configure its commissary product line within ConnectUs giving inmates an automated means to order commissary goods.

Job Search Application

The ConnectUs Job Search Application allows inmate job-seekers access to local, regional and national jobs of all types and level of experience.

Law Library Application

The ConnectUs Law Library Application allows inmates to perform legal research through a comprehensive collection of state and federal laws, including resources pertaining to constitutions, statutes, cases and more.



Attachment 1

SALES ORDER FORM

PRICE PAGE

Securus Inmate Services Platform - Price List

Video Visitation Terminals - Single Handset (Inmate) Video Visitation Terminals - Single Handset (Visitor) Video Visitation Terminals - Dual Handset (Visitor) Mobile Cart, Including UPS Battery Backup	One Time One Time One Time	\$ \$	4,000 4,000	14 0	\$ \$	56,000
Video Visitation Terminals - Dual Handset (Visitor)	One Time		4,000	0	¢	
. ,		•			φ	-
Mobile Cart, Including UPS Battery Backup		\$	4,250	3	\$	12,75
	One Time	\$	1,440	0	\$	-
Networking Wiring	One Time	\$	500	17	\$	8,50
Electrical Wiring*	One Time	\$	1,500	0	\$	-
Hardware Installation	One Time	\$	500	17	\$	8,50
JMS and 3rd Party Vendor Integration**	One Time	\$	-	0	\$	-
Software Application Setup:	One Time					
- Securus Video Visitation Application	One Time	\$	-	1	\$	-
- Phone Call Application	One Time	\$	-	0	\$	-
- Inmate Forms Application (Grievance)	One Time	\$	-	1	\$	-
 Inmate Handbook Application (.PDF) 	One Time	\$	-	1	\$	-
- Third Party Vendor Commissary Application	One Time	\$	-	0	\$	-
 Website Education Application (URL) 	One Time	\$	-	0	\$	-
 Inmate Videos Application (.MP4) 	One Time	\$		1	\$	-
 Self-Op Commissary Ordering Application 	One Time	\$	-	0	\$	-
 Emergency Visitation Application 	One Time		-	0		-
- Inmate Sick Form	One Time	\$	-	1	\$	-
Job Search Application	Recurring	\$	-	0	\$	-
Law Library Application	Recurring	\$	-	1	\$	-
Securus Video Visitation Application	Recurring	\$	-	17	\$	-
Phone Call Application	Recurring	\$	-	0	\$	-
Inmate Forms Application (Grievance)	Recurring	\$	5,000	1	\$	5,0
Inmate Handbook Application (.PDF)	Recurring	\$	5,000	1	\$	5,00
Third Party Vendor Commissary Application	Recurring	\$	-	0	\$	-
Website Education Application (URL)	Recurring	Ś	-	0	Ś	-
	•		5.000			5,00
11 ()	U		-	0		-
	U		-	0		-
	•		5.000	1		5,00
	•		-			
Law Library Application	Recurring	\$	8,000	1	\$	8,00
		•				
						8,5
	0		,			2,8
						1,40
On-Site Training (per day)	One Time	\$	2,000			4,0
			One			91,1
	Annual License &	Maint				39,38
	Annual License a	wall			'	
						288,05
					· •	- 288,05
JL SFHHTVHSEHJL AFF	JMS and 3rd Party Vendor Integration** Software Application Setup: - Securus Video Visitation Application - Inmate Forms Application (Grievance) - Inmate Handbook Application (.PDF) - Third Party Vendor Commissary Application - Website Education Application (URL) - Inmate Videos Application (.MP4) - Self-Op Commissary Ordering Application - Inmate Sick Form Job Search Application Commissary Application Phone Call Application (Grievance) Inmate Handbook Application (.PDF) Third Party Vendor Commissary Application - Inmate Sick Form Mebsite Education Application - Inmate Sick Form Securus Video Visitation Application Phone Call Application (Grievance) Inmate Handbook Application (.PDF) Third Party Vendor Commissary Application Mebsite Education Application (.RDF) Self-Op Commissary Ordering Application Mebsite Education Application (.MP4) Self-Op Commissary Application Mebsite Education Application (.MP4) Self-Op Commissary Ordering Application Mebsite Education Application (.MP4) Self-Op Commissary Ordering Securus Video Xapplication (.MP4) Self-Op Commissary Application Mebsite Education Application (.MP4) Self-Op Commissary Ordering Securus Video Application (.MP4)	JMS and 3rd Party Vendor Integration** One Time Software Application Setup: One Time - Securus Video Visitation Application One Time - Inmate Forms Application (Grievance) One Time - Inmate Handbook Application (.PDF) One Time - Inmate Handbook Application (URL) One Time - Inmate Videos Application (JMP4) One Time - Inmate Videos Application (JMP4) One Time - Inmate Sick Form One Time - Inmate Sick Form One Time - Inmate Sick Form One Time Job Search Application Recurring Securus Video Visitation Application Recurring Inmate Forms Application Recurring Job Search Application Recurring Inmate Forms Application (Grievance) Recurring Inmate Forms Application (IPDF) Recurring Inmate Forms Application (URL) Recurring Inmate Videos Application (URL) Recurring Inmate Videos Application (URL) Recurring Inmate Forms Application (URL) Recurring Inmate Videos Application (URL) Recurring Inmate Videos Application Recurri	JMS and 3rd Party Vendor Integration** One Time \$ Software Application Setup: One Time \$ • Securus Video Visitation Application One Time \$ • Phone Call Application (Grievance) One Time \$ • Inmate Forms Application (Grievance) One Time \$ • Inmate Handbook Application (JPDF) One Time \$ • Mebsite Education Application (URL) One Time \$ • Inmate Videos Application (MP4) One Time \$ • Inmate Videos Application (APPI) One Time \$ • Self-Op Commissary Ordering Application One Time \$ • Inmate Sick Form One Time \$ \$ Job Search Application Recurring \$ \$ Self-Op Commissary Application Recurring \$ Securus Video Visitation Application Recurring \$ Securus Video Visitation Application Recurring \$ Inmate Forms Application (Grievance) Recurring \$ Inmate Handbook Application (URL) Recurring \$ Inmate Handbook Application (URL) Recurring \$ Inma	JMS and 3rd Party Vendor Integration** One Time \$ - Software Application Setup: One Time \$ - One Call Application Application One Time \$ - Inmate Forms Application (Grievance) One Time \$ - Inmate Handbook Application (JPDF) One Time \$ - - Third Party Vendor Commissary Application One Time \$ - - Inmate Handbook Application (JRL) One Time \$ - - Inmate Videos Application (JRP4) One Time \$ - - Inmate Videos Application Application One Time \$ - - Inmate Sick Form One Time \$ - - Inmate Sick Form One Time \$ - Securus Video Visitation Application Recurring \$ - Securus Video Visitation Application Recurring \$ - Inmate Handbook Application (PDF) Recurring \$ - Recurring \$ - - - Ibray Application (IRPL) Recurring \$ - Ibray Application (PD	IMS and 3rd Party Vendor Integration** One Time \$ - 0 Software Application Setup: One Time 1 - Phone Call Application (Grievance) One Time \$ - 1 - Inmate Forms Application (PDF) One Time \$ - 0 - Inmate Handbook Application (PDF) One Time \$ - 0 - Website Education Application (URL) One Time \$ - 0 - Inmate Video Stapplication (AP4) One Time \$ - 0 - Inmate Videos Application Application One Time \$ - 0 - Inmate Videos Application Application One Time \$ - 0 - Inmate Sick Form One Time \$ - 0 - Inmate Sick Form One Time \$ - 0 - Securus Video Visitation Application Recurring \$ - 1 Socurus Video Visitation Application Recurring \$ - 1 Securus Video Visitation Application Recurring \$ 5,000 1 Inmate Fambolokok Application (PIPF) Recurring \$ 5,000 1 Securus Video Visitation Application Recurring \$ - 0<	JMS and 3rd Party Vendor Integration**One Time\$-0\$Software Application Setup:One Time\$-1\$- Securus Video Visitation ApplicationOne Time\$-0\$- Inmate Forms Application (Grievance)One Time\$-1\$- Inmate Handbook Application (IPDF)One Time\$-1\$- Third Party Vendor Commissary ApplicationOne Time\$-0\$- Inmate Videos Application (MP4)One Time\$-0\$- Inmate Videos Application (MP4)One Time\$-0\$- Inmate Videos Application ApplicationOne Time\$-0\$- Inmate Videos ApplicationOne Time\$-0\$- Inmate Sick FormOne Time\$-0\$- Inmate Sick FormOne Time\$-0\$- Inmate Sick FormRecurring\$-1\$Securus Video Visitation ApplicationRecurring\$-0\$Neable Application (Frevance)Recurring\$-0\$Inmate Forms Application (PDF)Recurring\$0\$Inmate Handbook Application (IPDF)Recurring\$0\$Inmate Handbook Application (IPDF)Recurring\$0\$Inmate Handbook Application (IRL)Recurring\$0\$ <trr<tr>Inmate Handbook Application (IRL</trr<tr>

* Customer responsible for electrical wiring

** Customer responsible for JMS/Commissary Integration Fees, if applicable

If selected above, Provider will deploy a Third Party Vendor Commissary Application, once an agreement has been executed by and between Provider and Customer's commissary operator for such application.

Securus Technologies, Inc.						
COM-042 Call Commission Report - Ju	une, 2020 through June, 2020					
RUN DATE: 7/24/2020 11:15:23 AM	Process Date: 3/10/2021 10:27:19 AM					
Site: POLK CO. JAIL - WI	Contract ID: 1-000706					

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$44.28	62	9	\$377.30	770	92	\$3.43	7	2	\$421.26	2006	218
Total:	\$44.28	62	9	\$377.30	770	92	\$3.43	7	2	\$421.26	2006	218

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$119.60	1495	234	\$350.40	4380	878	\$56.56	707	100	\$2,865.66	13646	1729
Total:	\$119.60	1495	234	\$350.40	4380	878	\$56.56	707	100	\$2,865.66	13646	1729

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$2.45	5	3	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$2.45	5	3	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$163.88	1557	243	\$730.15	5155	973	\$59.99	714	102	\$3,286.92	15652	1947

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		9	\$1.89	\$0.00
Outbound Voicemail (NonInterstate)		3	\$3.64	\$1.60
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$616.06	\$1.60
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	41	\$610.53	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
Total:	0		\$0.00	\$0.00

Total Revenue:	\$4,857.00
Calculated Commission:	<u>\$421.37</u>
MAG Requirement	0
Commission Due:	\$421.37

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$2.45	5	3	\$1.08
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.00	0	0	\$0.00	Interstate
\$1.08	3	5	\$2.45	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$0.00	0	0	\$0.00	Local
\$187.00	321	2,845	\$846.27	Prepaid Collect
\$1.5	2	7	\$3.43	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	218	2,006	\$421.26	Interstate
\$166.01	92	770	\$377.30	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$19.48	9	62	\$44.28	Local
\$231.69	2,941	20,228	\$3,392.22	nmate Debit
\$24.89	100	707	\$56.56	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	1,729	13,646	\$2,865.66	Interstate
\$154.18	878	4,380	\$350.40	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$52.62	234	1,495	\$119.60	Local

Totals:

\$4,240.94

23,078

3,265

\$419.77

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$846.27	2845	321	\$187.00
\$0.00	0	0	\$0.00	0	0	\$846.27	2845	321	\$187.00

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$3,392.22	20228	2941	\$231.69
\$0.00	0	0	\$0.00	0	0	\$3,392.22	20228	2941	\$231.69

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$2.45	5	3	\$1.08
 \$0.00	0	0	\$0.00	0	0	\$2.45	5	3	\$1.08
\$0.00	0	0	\$0.00	0	0	\$4,240.94	23078	3265	\$419.77

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$65.44	818	193	\$339.60	4245	829	\$38.56	482	101	\$2,603.37	12397	1806
Total:	\$65.44	818	193	\$339.60	4245	829	\$38.56	482	101	\$2,603.37	12397	1806

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$344.40	494	70	\$466.97	953	129	\$47.04	96	8	\$423.57	2017	217
Total:	\$344.40	494	70	\$466.97	953	129	\$47.04	96	8	\$423.57	2017	217

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$23.03	47	22	\$0.00	0	0	\$1.00	4	1
Total:	\$0.00	0	0	\$23.03	47	22	\$0.00	0	0	\$1.00	4	1
Grand Total:	\$409.84	1312	263	\$829.60	5245	980	\$85.60	578	109	\$3,027.94	14418	2024

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		8	\$2.10	\$0.00
Outbound Voicemail (NonInterstate)		8	\$22.81	\$10.04
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$492.55	\$10.04
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	30	\$467.64	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
Total:	0		\$0.00	\$0.00

Total Revenue:	<u>\$4,845.53</u>
Calculated Commission:	<u>\$593.05</u>
MAG Requirement	0
Commission Due:	\$593.05

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$24.03	51	23	\$10.13
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.0	1	4	\$1.00	Interstate
\$10.1	22	47	\$23.03	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$0.0	0	0	\$0.00	Local
\$377.7	424	3,560	\$1,281.98	Prepaid Collect
\$20.7	8	96	\$47.04	Interlata
\$0.0	0	0	\$0.00	International
\$0.0	217	2,017	\$423.57	Interstate
\$205.4	129	953	\$466.97	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$151.54	70	494	\$344.40	Local
\$195.18	2,929	17,942	\$3,046.97	nmate Debit
\$16.9	101	482	\$38.56	Interlata
\$0.0	0	0	\$0.00	International
\$0.0	1,806	12,397	\$2,603.37	Interstate
\$149.42	829	4,245	\$339.60	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$28.79	193	818	\$65.44	Local

Totals:

\$4,352.98

21,553

3,376

\$583.02

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$3,046.97	17942	2929	\$195.18
\$0.00	0	0	\$0.00	0	0	\$3,046.97	17942	2929	\$195.18

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$1,281.98	3560	424	\$377.70
\$0.00	0	0	\$0.00	0	0	\$1,281.98	3560	424	\$377.70

	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
	\$0.00	0	0	\$0.00	0	0	\$24.03	51	23	\$10.13
<u> </u>	\$0.00	0	0	\$0.00	0	0	\$24.03	51	23	\$10.13
	\$0.00	0	0	\$0.00	0	0	\$4,352.98	21553	3376	\$583.02

Securus Technologies, Inc.	
COM-042 Call Commission Report - A	August, 2020 through August, 2020
RUN DATE: 9/23/2020 1:59:20 PM	Process Date: 3/10/2021 10:30:43 AM
Site: POLK CO. JAIL - WI	Contract ID: I-000706

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$46.72	584	171	\$257.36	3217	563	\$14.24	178	48	\$3,062.64	14584	1986
Total:	\$46.72	584	171	\$257.36	3217	563	\$14.24	178	48	\$3,062.64	14584	1986

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$88.56	179	18	\$358.68	732	94	\$49.49	101	12	\$323.40	1540	186
Total:	\$88.56	179	18	\$358.68	732	94	\$49.49	101	12	\$323.40	1540	186

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$27.44	56	19	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$27.44	56	19	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$135.28	763	189	\$643.48	4005	676	\$63.73	279	60	\$3,386.04	16124	2172

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		12	\$4.41	\$0.00
Outbound Voicemail (NonInterstate)		8	\$12.62	\$5.55
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$276.83	\$5.55
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	18	\$259.80	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
Total:	0		\$0.00	\$0.00

Total Revenue:	<u>\$4,510.82</u>	
Calculated Commission:	<u>\$378.65</u>	
MAG Requirement	0	
Commission Due:	\$378.65	

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$27.44	56	19	\$12.07
Interlata	\$0.00	0	0	\$0.00

\$0.0	0	0	\$0.00	International
\$0.0	0	0	\$0.00	Interstate
\$12.0	19	56	\$27.44	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$0.0	0	0	\$0.00	Local
\$218.5	310	2,552	\$820.13	Prepaid Collect
\$21.7	12	101	\$49.49	Interlata
\$0.0	0	0	\$0.00	International
\$0.0	186	1,540	\$323.40	Interstate
\$157.8	94	732	\$358.68	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$38.9	18	179	\$88.56	Local
\$142.4	2,769	18,570	\$3,386.42	nmate Debit
\$6.2	48	178	\$14.24	Interlata
\$2.4	1	7	\$5.46	International
\$0.0	1,986	14,584	\$3,062.64	Interstate
\$113.2	563	3,217	\$257.36	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$20.5	171	584	\$46.72	Local

Totals:

\$4,233.99

21,178

3,098

\$373.10

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$5.46	7	1	\$3,386.42	18570	2769	\$142.46
\$0.00	0	0	\$5.46	7	1	\$3,386.42	18570	2769	\$142.46

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$820.13	2552	310	\$218.56
\$0.00	0	0	\$0.00	0	0	\$820.13	2552	310	\$218.56

	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
	\$0.00	0	0	\$0.00	0	0	\$27.44	56	19	\$12.07
-	\$0.00	0	0	\$0.00	0	0	\$27.44	56	19	\$12.07
	\$0.00	0	0	\$5.46	7	1	\$4,233.99	21178	3098	\$373.10

Securus Technologies, Inc.	
COM-042 Call Commission Report - Se	eptember, 2020 through September, 2020
RUN DATE: 10/23/2020 7:28:39 PM	Process Date: 3/10/2021 10:31:48 AM
Site: POLK CO. JAIL - WI	Contract ID: I-000706

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$142.68	281	29	\$440.51	899	96	\$40.18	82	12	\$854.91	4071	490
Total:	\$142.68	281	29	\$440.51	899	96	\$40.18	82	12	\$854.91	4071	490

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calis	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$55.52	694	207	\$308.56	3857	694	\$31.76	397	91	\$3,959.13	18853	2508
Total:	\$55.52	694	207	\$308.56	3857	694	\$31.76	397	91	\$3,959.13	18853	2508

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$5.39	11	7	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$5.39	11	7	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$198.20	975	236	\$754.46	4767	797	\$71.94	479	103	\$4,814.04	22924	2998

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		12	\$3.78	\$0.00
Outbound Voicemail (NonInterstate)		11	\$17.17	\$7.55
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total	\$956.23	\$7.55
VMail	(\$0.00	\$0.00
Video Visitation Subscription	(\$0.00	\$0.00
Video Visitation	48	\$935.28	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
Total:	0		\$0.00	\$0.00

Total Revenue:	<u>\$6,794.87</u>
Calculated Commission:	<u>\$458.38</u>
MAG Requirement	0
Commission Due:	\$458.38

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$5.39	11	7	\$2.37
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.00	0	0	\$0.00	Interstate
\$2.37	7	11	\$5.39	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$0.00	0	0	\$0.00	Local
\$274.28	627	5,333	\$1,478.28	Prepaid Collect
\$17.68	12	82	\$40.18	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	490	4,071	\$854.91	Interstate
\$193.82	96	899	\$440.51	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$62.78	29	281	\$142.68	Local
\$174.17	3,500	23,801	\$4,354.97	nmate Debit
\$13.97	91	397	\$31.76	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	2,508	18,853	\$3,959.13	Interstate
\$135.77	694	3,857	\$308.56	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$24.43	207	694	\$55.52	Local

Totals:

\$5,838.64

29,145

4,134

\$450.82

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$1,478.28	5333	627	\$274.28
\$0.00	0	0	\$0.00	0	0	\$1,478.28	5333	627	\$274.28

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$4,354.97	23801	3500	\$174.17
\$0.00	0	0	\$0.00	0	0	\$4,354.97	23801	3500	\$174.17

	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
	\$0.00	0	0	\$0.00	0	0	\$5.39	11	7	\$2.37
-	\$0.00	0	0	\$0.00	0	0	\$5.39	11	7	\$2.37
	\$0.00	0	0	\$0.00	0	0	\$5,838.64	29145	4134	\$450.82

Securus Technologies, Inc.									
COM-042 Call Commission Report - October, 2020 through October, 2020									
RUN DATE: 11/20/2020 5:29:23 PM	Process Date: 3/10/2021 10:33:13 AM								
Site: POLK CO. JAIL - WI	Contract ID: I-000706								

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$152.52	200	31	\$181.79	371	41	\$2.94	6	2	\$746.13	3553	385
Total:	\$152.52	200	31	\$181.79	371	41	\$2.94	6	2	\$746.13	3553	385

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$74.80	935	186	\$441.20	5515	904	\$75.60	945	239	\$2,997.75	14275	1918
Total:	\$74.80	935	186	\$441.20	5515	904	\$75.60	945	239	\$2,997.75	14275	1918

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$1.47	3	2	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$1.47	3	2	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$227.32	1135	217	\$624.46	5889	947	\$78.54	951	241	\$3,743.88	17828	2303

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		3	\$0.63	\$0.00
Outbound Voicemail (NonInterstate)		4	\$8.07	\$3.55
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$930.99	\$3.55
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	47	\$922.29	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission	
	0	\$0.00	\$0.00	\$0.00	
Total:	0		\$0.00	\$0.00	

Total Revenue:	<u>\$5,605.19</u>	
Calculated Commission:	<u>\$412.89</u>	
MAG Requirement	0	
Commission Due:	\$412.89	

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1.47	3	2	\$0.65
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.00	0	0	\$0.00	Interstate
\$0.65	2	3	\$1.47	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$0.00	0	0	\$0.00	Local
\$148.39	459	4,130	\$1,083.38	Prepaid Collect
\$1.29	2	6	\$2.94	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	385	3,553	\$746.13	Interstate
\$79.99	41	371	\$181.79	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$67.1	31	200	\$152.52	Local
\$260.30	3,247	21,670	\$3,589.35	nmate Debit
\$33.26	239	945	\$75.60	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	1,918	14,275	\$2,997.75	Interstate
\$194.13	904	5,515	\$441.20	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$32.92	186	935	\$74.80	Local

Totals:

\$4,674.20

25,803

3,708

\$409.34

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$1,083.38	4130	459	\$148.39
\$0.00	0	0	\$0.00	0	0	\$1,083.38	4130	459	\$148.39

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$3,589.35	21670	3247	\$260.30
\$0.00	0	0	\$0.00	0	0	\$3,589.35	21670	3247	\$260.30

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$1.47	3	2	\$0.65
\$0.00	0	0	\$0.00	0	0	\$1.47	3	2	\$0.65
\$0.00	0	0	\$0.00	0	0	\$4,674.20	25803	3708	\$409.34

Securus Technologies, Inc.	
COM-042 Call Commission Report - No	ovember, 2020 through November, 2020
RUN DATE: 12/24/2020 1:15:47 PM	Process Date: 3/10/2021 10:34:25 AM
Site: POLK CO. JAIL - WI	Contract ID: I-000706

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$186.96	206	38	\$162.19	331	55	\$8.33	17	2	\$475.86	2266	232
Total:	\$186.96	206	38	\$162.19	331	55	\$8.33	17	2	\$475.86	2266	232

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$136.48	1706	371	\$200.56	2507	452	\$51.28	641	166	\$2,114.07	10067	1536
Total:	\$136.48	1706	371	\$200.56	2507	452	\$51.28	641	166	\$2,114.07	10067	1536

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$5.88	12	1	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$5.88	12	1	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$323.44	1912	409	\$368.63	2850	508	\$59.61	658	168	\$2,589.93	12333	1768

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		2	\$0.63	\$0.00
Outbound Voicemail (NonInterstate)		9	\$18.87	\$8.30
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$811.89	\$8.30
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	52	\$792.39	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Media - Games - CDF		0	\$0.00	\$0.00
Media - Games - CDF		0	\$0.00	\$0.00
Media - Movies		0	\$0.00	\$0.00
Media - Movies - CDF		0	\$0.00	\$0.00
Media - Music		0	\$0.00	\$0.00
Media - Newsstand		0	\$0.00	\$0.00
Media - Newsstand - CDF		0	\$0.00	\$0.00
Media - TV Shows		0	\$0.00	\$0.00
Media - TVShows - CDF		0	\$0.00	\$0.00
		Total:	\$0.00	\$0.00

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
Total:	0		\$0.00	\$0.00

Total Revenue:	<u>\$4,153.50</u>
Calculated Commission:	<u>\$339.04</u>
MAG Requirement	0
Commission Due:	\$339.04

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$5.88	12	1	\$2.59
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.00	0	0	\$0.00	Interstate
\$2.59	1	12	\$5.88	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$0.00	0	0	\$0.00	Local
\$157.29	327	2,820	\$833.34	Prepaid Collect
\$3.67	2	17	\$8.33	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	232	2,266	\$475.86	Interstate
\$71.36	55	331	\$162.19	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$82.26	38	206	\$186.96	Local
\$170.86	2,525	14,921	\$2,502.39	nmate Debit
\$22.56	166	641	\$51.28	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	1,536	10,067	\$2,114.07	Interstate
\$88.25	452	2,507	\$200.56	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$60.05	371	1,706	\$136.48	Local

Totals:	\$3,341.61	17,753	2,853	\$330.74

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$833.34	2820	327	\$157.29
\$0.00	0	0	\$0.00	0	0	\$833.34	2820	327	\$157.29

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$2,502.39	14921	2525	\$170.86
\$0.00	0	0	\$0.00	0	0	\$2,502.39	14921	2525	\$170.86

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Total Mins. Calls		Commission
\$0.00	0	0	\$0.00	0	0	\$5.88	12	1	\$2.59
\$0.00	0	0	\$0.00	0	0	\$5.88	12	1	\$2.59
\$0.00	0	0	\$0.00	0	0	\$3,341.61	17753	2853	\$330.74

Securus Technologies, Inc.	
COM-042 Call Commission Report -	December, 2020 through December, 2020
RUN DATE: 1/25/2021 4:09:37 PM	Process Date: 3/10/2021 10:36:07 AM
Site: POLK CO. JAIL - WI	Contract ID: 1-000706

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$119.12	1489	295	\$339.68	4246	757	\$32.16	402	78	\$3,954.93	18833	2878
Total:	\$119.12	1489	295	\$339.68	4246	757	\$32.16	402	78	\$3,954.93	18833	2878

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$152.52	278	31	\$320.95	655	84	\$50.47	103	12	\$1,455.30	6930	784
Total:	\$152.52	278	31	\$320.95	655	84	\$50.47	103	12	\$1,455.30	6930	784

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls
7154859951	\$0.00	0	0	\$16.66	34	7	\$0.00	0	0	\$0.00	0	0
Total:	\$0.00	0	0	\$16.66	34	7	\$0.00	0	0	\$0.00	0	0
Grand Total:	\$271.64	1767	326	\$677.29	4935	848	\$82.63	505	90	\$5,410.23	25763	3662

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		10	\$2.52	\$0.00
Outbound Voicemail (NonInterstate)		2	\$6.25	\$2.75
SIM		0		\$0.00
Tablets		0	\$0.00	\$0.00

	Total:	\$1,164.88	\$2.75
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0	\$0.00	\$0.00
Video Visitation	76	\$1,156.11	\$0.00

MEDIA REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission	
Media - Games - CDF		0	\$0.00	\$0.00	
Media - Games - CDF		0	\$0.00	\$0.00	
Media - Movies		0	\$0.00	\$0.00	
Media - Movies - CDF		0	\$0.00	\$0.00	
Media - Music		0	\$0.00	\$0.00	
Media - Newsstand		0	\$0.00	\$0.00	
Media - Newsstand - CDF		0	\$0.00	\$0.00	
Media - TV Shows		0	\$0.00	\$0.00	
Media - TVShows - CDF		0	\$0.00	\$0.00	
		Total:	\$0.00	\$0.00	

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission	
	0	\$0.00	\$0.00	\$0.00	
Total:	0		\$0.00	\$0.00	

Total Revenue:	<u>\$7,606.67</u>
Calculated Commission:	<u>\$456.64</u>
MAG Requirement	0
Commission Due:	\$456.64

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$16.66	34	7	\$7.33
Interlata	\$0.00	0	0	\$0.00

\$0.00	0	0	\$0.00	International
\$0.0	0	0	\$0.00	Interstate
\$7.3	7	34	\$16.66	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$0.00	0	0	\$0.00	Local
\$230.5	911	7,966	\$1,979.24	repaid Collect
\$22.2	12	103	\$50.47	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	784	6,930	\$1,455.30	Interstate
\$141.22	84	655	\$320.95	Intralata
\$0.0	0	0	\$0.00	Intralata/Interstate
\$67.1 [°]	31	278	\$152.52	Local
\$216.02	4,008	24,970	\$4,445.89	nmate Debit
\$14.1	78	402	\$32.16	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	2,878	18,833	\$3,954.93	Interstate
\$149.46	757	4,246	\$339.68	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$52.4	295	1,489	\$119.12	Local

Totals:

\$6,441.79

32,970

4,926

\$453.89

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$4,445.89	24970	4008	\$216.02
\$0.00	0	0	\$0.00	0	0	\$4,445.89	24970	4008	\$216.02

Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
\$0.00	0	0	\$0.00	0	0	\$1,979.24	7966	911	\$230.53
\$0.00	0	0	\$0.00	0	0	\$1,979.24	7966	911	\$230.53

	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter-national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
	\$0.00	0	0	\$0.00	0	0	\$16.66	34	7	\$7.33
-	\$0.00	0	0	\$0.00	0	0	\$16.66	34	7	\$7.33
	\$0.00	0	0	\$0.00	0	0	\$6,441.79	32970	4926	\$453.89